

FORUM FOR RESIDENTS AND FELLOWS TO EXPRESS CONCERNS

Nationwide Children's (NCH) seeks to provide high quality GME programs and promote work environments conducive to learning and teaching. Residents and fellows (trainees) are encouraged to suggest improvements to their programs through a variety of forums - discussions with faculty and program directors as issues arise, House Staff Business Meeting (if resident), semi-annual review meetings with the program directors, and annual review of program.

NCH recognizes at times these avenues are insufficient to address trainees' concerns and/or that trainees may be concerned about confidentiality and/or impact on their future careers. While anonymity is not possible, trainees are guaranteed that their concerns will be handled confidentially through the following mechanisms:

1. Fellow and Resident Advisory Committee (FRAC)

The FRAC is the institutional forum for trainees to express their concerns. It also serves as a venue to enhance bi-directional communication between trainees and GME/NCH leaders. For more information on the FRAC, see the FRAC Scope and Authority on the NCH GME intranet.

Trainees are informed about FRAC during orientation.

2. Designated Institutional Official (DIO)

Trainees who are unable to resolve issues through the mechanisms identified above OR who prefer to express their concerns directly and privately to NCH leadership should contact the DIO.

Trainees are encouraged during orientation to reach out to the DIO.

Approved by GMEC: 6/14/00, 2/28/2007, 9/19/12