

SEPTEMBER/ 2024

Laboratory Services

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**NATIONWIDE
CHILDREN'S®**

When your child needs a hospital, everything matters.

Why Use Nationwide Children's Laboratory?

We never lose sight of the fact that every specimen represents a child. We know how important each child is to you, so it is crucial for you to have confidence in the lab you chose for your patients. We want you to know they are equally important to us & we base our reputation on the quality of every test we conduct. We strive to build upon that reputation every day.

How we are able to help collaborate with you to ensure best outcomes for your patients:

We know kids:

With more than 70 years of specialization our pediatric team is expertly trained to handle even the youngest patients minimizing repeat sticks, stress & anxiety for everyone involved

Smaller sample sizes:

Our testing instruments are specially geared for small patients & even smaller samples sizes, allowing for a less traumatic and safer experience

Collection equipment geared towards kids:

We use small butterfly needles or fingers sticks 100% of the time

Testing turnaround times:

Every test is time sensitive so we ensure testing begins as soon as possible after the sample is received.

Most testing is performed locally at our main hospital laboratory, but we also have the capability to perform some STAT & routine testing at many of our neighborhood Laboratory Service Centers to ensure even faster TAT's so you can make the best & fastest treatment decisions for your patients.

Pediatric reference ranges:

It takes special expertise to understand pediatric reference ranges & even greater expertise to develop them

Our customized age-specific reference ranges ensure personalized diagnosis & treatment in every test we perform

Convenience:

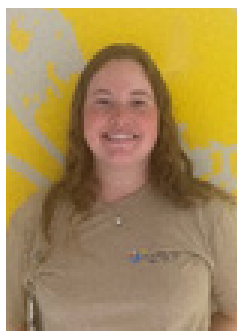
Our 16 Laboratory Service Centers, located throughout Ohio are designed to provide the best pediatric service available to your patients & their families to be right where your patients need it most-close to home.

We provide extended weekday hours and weekend times at our various locations throughout the region.

Additional advantages:

- NCH Laboratories is in network for most insurance companies
- When you use NCH laboratories, Medicaid resources stay in Ohio to support hospitals, patients, physicians & research to further benefit your patients
- We do not have age capitation, so if you have those adult patients that are difficult to draw our phlebotomy expertise can benefit them as well.
- We offer a full CE/CME Pediatric focused Education Program for offices & providers

Spotlight on Client Services:



Abbie began working at Nationwide Children's Hospital in the COVID Pod from January to April of 2022. Since then, Abbie has worked in Client Services and also began working in Central Processing & Accessioning in December of 2023. Abbie has an Associate of Science and an Associate in MLT. For fun, Abbie likes to read, go on walks, and hang out with her friends and family. Abbie also loves to watch Netflix series including Selling Sunset, Love Island, The Vampire Diaries, to name a few. Abbie has 4 sisters, a niece and nephew, and a family dog named Stuart. Abbie wanted to remind our clients that when they call with questions or to troubleshoot issues they can be assured that we will do our best to get them answers and fix any potential problems.



Visible Barcodes

When sending specimens with the courier, please place the lab requisition in the outside pouch of the biohazard bag so that the barcode label is facing out. This allows the courier to scan the barcode when picking up the sample. Scanning the barcode for each specimen helps us keep track of your patient's lab samples.

Diagnosis/ ICD-10 _____	Physician (Print name) _____	Physician's Signature _____
PT NAME 536068	PT NAME 536068	PT NAME 536068

Tighten Your Lids



When submitting urine sample for testing, please secure the container lid tightly. This will prevent leaks in the specimen bag and exposure to biohazard fluids when handling the specimen.

Improper Labeling & Unlabeled Lab Specimens



To ensure that our clients receive the most accurate and timely laboratory results, it is critical that all specimens sent to our lab are accurately labeled with two patient identifiers (First

and Last Name and Date of Birth) along with collection date/time and the collectors initials.

Five rights for specimen labeling:

• Right Patient	• Right Test
• Right Label	• Right Time
• Right Tube	

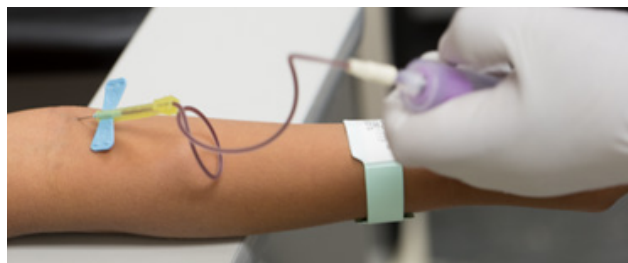
Did You Know?

Benefits of Butterfly Collection Needles!

At Nationwide Children's Laboratory Service Centers you can expect exceptionally trained pediatric phlebotomists that will always provide special care and attention to your child. Most hospitals and commercial laboratories use standard straight needles. Our phlebotomists know from experience that butterfly needles are the best choice to use over straight needles

when the patient's veins are small, as is often the case with children and elderly. They are trained to properly choose the correct butterfly needle gauge, practice proper phlebotomy techniques, and follow proper butterfly needle safety protocol.

Advantages to using butterfly needles are:



1. It is generally less painful because the butterfly needle is a smaller gauge needle (we use three different gauge sizes).
2. Using a butterfly blood collection needle is less likely to collapse the patient's vein which means fewer secondary needle sticks.
3. The use of 12" tubing allows the patient to move with some degree of ease without jarring the needle, or the sample container, out of place. This is especially helpful when collecting blood from combative patients.
4. The ability to obtain the specimen from the back of the patient hand with a lower risk of nerve damage that is prevalent when using a straight needle.
5. For pediatric patients, the 3/4" needle length is less scary to look at than the longer length of straight needles. This can result in better overall patient demeanor and overall experience for the child and their parent.

Community Respiratory and Gastrointestinal Illnesses

Nationwide Children's Laboratory Services provides weekly reports for respiratory and gastrointestinal illnesses, giving insight into disease trends within the community. You can view these updated weekly reports on our website by visiting: <https://www.nationwidechildrens.org/specialties/laboratory-services/for-providers/pathogen-surveillance-reports-antibiograms>



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Columbus, OH 43205

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How can Nationwide Children's Laboratory Services help your practice?

If you would like to become a client or learn more information about Nationwide Children's Laboratory Services, contact us at (800) 934-6575 or visit our website at **NationwideChildrens.org/Lab**. Would you like to receive the Nationwide Children's Laboratory Services Newsletter electronically? Please e-mail us at **LaboratoryServices@NationwideChildrens.org** and let us know!

Lab Account Representatives are available via email to assist with any questions or concerns.

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