



## Synagis Referrals 2020-2021

**Epic users** – Utilize Epic referral protocol to place Synagis referrals.

**Non-Epic users** - please see process below.

- Complete the referral form and fax to (614) 355-1182.
  - Using the referral form also serves as physician order.  
Or Call
  - **Abby Miley, Synagis Service Coordinator:** (614) 355-1177
  - **Amiee Olvera, Service Coordination Lead:** (614) 355-0531
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- ODM now allows APNs and PAs to sign orders and certify the need for home health services through a face-to-face encounter.
  - Signed orders still need to be faxed to (614) 355-1182. Referral receipt confirmation will be faxed back to the community practice.
  - Once the patient is authorized, a notice will be faxed to the community practice.
  - The community practice will be notified with any authorization problems.
  - Ongoing follow up during the season back to the community practice is by request.
  - The community practice will be notified by the home visit nurse if a patient is not compliant with a dose.

For more information and forms visit [NationwideChildrens.org/homecare-synagis](https://www.nationwidechildrens.org/homecare-synagis)

**Homecare Main Telephone Number:** (614) 355-1100

**Homecare Fax Number:** (614) 355-1182

## Synagis Team Overview

### **Referrals and Prior Authorizations**

(Monday thru Friday, 8 a.m. to 4:30 p.m.)

- **Abby Miley, Synagis Service Coordinator:** (614) 355-1177
- **Amiee Olvera, Service Coordination Lead:** (614) 355-0531

**Pharmacy** – Questions regarding use of Synagis call (614) 355-1100 and ask to speak with a Pharmacy representative listed below. After hours, ask to page the on-call pharmacist.

- **Billi Schantz, Pharmacist**
- **Terry Laurila, Pharmacy Manager**
- **Kim Pontius and Dereck Nauman - Pharmacy Technicians**

**Nursing** - Questions call (614) 355-1100 and ask for Angie

(Monday thru Friday, 8 a.m. to 4:30 p.m.)

- **Angie Morris, RN, BSN, Home Health Clinical Lead, ISN, Synagis program** – manages nursing team for Synagis dosing. Once the referral is complete, any questions regarding the nursing staff are directed to Angie.

**Payor Coverage** - Questions call (614) 355-1100 and ask for Chelby

(Monday thru Friday, 8 a.m. to 4:30 p.m.)

- **Chelby Carpenter, Lead Reimbursement Specialist** – Homecare finance person secures in-network rates or case-by-case negotiations

### **Homecare's Synagis Program provides**

- Pediatric Expertise of Nationwide Children's Hospital
- One Referral for Drug and Nursing
- Compliance Assurance – Decrease risk of RSV hospitalization
- Specialized Follow-up with referring provider
- 24 Hour Availability for Questions
- Homecare nursing notes available on Epic