



Dental Care: At Your School FAQs

Nationwide Children's Hospital's Care Connection, school-based services, offers dental services for school-age children. One of the most common childhood diseases is tooth decay. Tooth decay can result in pain and infection. Our dental services in a school-based setting help to make sure teeth stay healthy and strong. Below are answers to some of our most frequently asked questions.

What services are provided?

Services include fluoride treatments, oral exams, X-rays, dental cleanings, dental sealants, dental fillings and dental extractions.

Who provides these dental services?

Pediatric dentists, pediatric dental residents (dentists who spend two extra years training to become pediatric dental specialists), hygienists and dental assistants from Nationwide Children's.

Where are these services provided?

Services are provided in a traveling dental clinic that is set up in your child's school. We may use empty offices, classrooms, gymnasiums, stages or any space that can safely accommodate our services. We bring and use portable dental equipment.

My child already has a dentist. Can I sign them up?

No. This program is not to replace your child's current dental provider. If they already have a dentist, please continue seeing them for care.

What if my child needs more treatment than the school-based dental services offers?

If the treatment your child needs is too complex for our school-based dental services, we will refer you to the dental clinic at Nationwide Children's or to a dental specialist who can provide services.

Will we be charged for these services?

Just like other providers, your child's dental insurance will be billed for the services provided through the school-based dental clinic.

What if my child doesn't have dental insurance?

If your child does not have dental insurance, then you will be connected with a financial counselor at Nationwide Children's to see if your child qualifies for insurance or financial assistance.

Do I need to schedule my child to see the school-based dental team?

No. Once you sign and return the consent form, someone from our dental team will reach out to you. You will be contacted before your child receives any services from us.

Will I get information about my child's appointment and overall oral health?

Yes. Every time your child has an appointment with us, they will receive a piece of paper, called an After Visit Summary, that gives information about your child's appointment and oral health.

How can I request records from your program if I find a dentist for my child?

Visit [NationwideChildrens.org/your-visit/medical-records](https://www.nationwidechildrens.org/your-visit/medical-records)

For questions or to learn more, visit

[NationwideChildrens.org/Care-Connection](https://www.nationwidechildrens.org/Care-Connection) or call (614) 355-2590



NATIONWIDE CHILDREN'S®
When your child needs a hospital, everything matters.