

Visit NationwideChildrens.org/MedStat for additional information regarding many of these articles.

NEWS YOU CAN USE

Flu Shots Offered at Outpatient Visits

Starting September 1, Nationwide Children's Hospital began offering patients flu shots at every outpatient visit. If you have questions, please contact your physician liaison.

Partners For Kids' Prescribing Guidelines Updated

Partners For Kids Pharmacy team collaborates with Nationwide Children's experts to create a variety of evidence-based prescribing guidelines for common pediatric primary care disease states. Recent additions include Prescribing Guidelines for Asthma and Prescribing Guidelines for Anxiety and Depression. Other resources have recently been updated including Prescribing Guidelines for Gastroesophageal Reflux, Outpatient Antimicrobials, and Urinary Tract Infections. The Unified Preferred Drug List for Ohio Medicaid Plans is updated quarterly with the newest version out earlier this month. All Partners For Kids Prescribing Resources are available from PartnersforKids.org/Resources. Please email PFKPharmacy@NationwideChildrens.org with any questions or comments.

Mandatory Background Checks for 3.5+ Year Employees

An Ohio revised code requires Nationwide Children's employees to have BCI background checks completed every four years. HR has begun contacting the first phase of staff who need to schedule a background recheck appointment.

If you receive a Lawson email notification, please schedule your appointment in a timely manner. The background check requires an HR representative meet with each employee for approximately 10 minutes to review their driver's license (or other state-issued ID) and obtain fingerprints.

- Lawson notifications will be rolled out to affected employees in phases over the next six months
- Appointments may be scheduled during a shift. Please work with your manager to coordinate a time for your appointment.

Visit ANCHOR for more information.

October is Domestic Violence Awareness Month

Children who witness domestic violence are more likely to experience depression, anxiety, nightmares, teen dating violence and disruptions at school. But there is hope and healing is possible. The Center for Family Safety and Healing has support for children exposed to domestic violence as well as for adult victims. Visit FamilySafetyandHealing.org for more information on these services. Everyone deserves to feel safe.

Section of *General* Pediatrics Becomes the Section of *Community* Pediatrics

Within the Department of Pediatrics, community pediatricians always have been part of the Section of General Pediatrics. Because responsibilities have changed over time, Nationwide Children's is changing the name to the Section of Community Pediatrics to more accurately reflect the roles of these providers. Questions? Contact Dr. Rob Snyder at Rob.Snyder@NationwideChildrens.org.



When your child needs a hospital, everything matters.SM

MOC Part 4 Projects Due This Month

New MOC4 Projects: To get a new project approved for MOC Part 4 in 2020, you must submit all application materials no later than **10/23/2020**.

Physician Credit for MOC4: To get MOC Part 4 credit for participating in an NCH-approved MOC project in 2020, you must submit an attestation form no later than **11/13/2020**.

Instructions can be found under the Part 4 section of the MOC ANCHOR Page.

Medical Staff Holiday Social Cancelled for 2020

Next year's event will be Saturday, December 4, 2021.

PRIMARY CARE MATTERS

Primary Care Matters is a guest column written for MedStat by a local pediatrician or primary care provider.

Why I Chat with Epic's Mobile App "Haiku"

Dr. Bethany Caldwell completed her pediatric residency at Nationwide Children's Hospital in 2017 and then stayed on to complete a year as chief resident. She began working at Pediatric and Adolescent Medicine in Upper Arlington in the fall of 2018 and has enjoyed finding her tribe of colleagues and friends. Within the practice she enjoys utilizing social media as means of communication with patients as well as patient education. She currently lives in Clintonville with her husband Jason Bischof, MD, an Emergency Department physician at The Ohio State University Wexner Medical Center. Bethany enjoys gardening, talking to her jungle of house plants, National Parks, COVID baking, and socially distanced karaoke.

As a new community pediatrician, finding and utilizing medical technology in an efficient and effective way has been an extremely valuable asset as I start my career. Incorporating social media to communicate with our families (remember our teens think only old folks use Facebook!), discovering helpful apps for our patients and myself to utilize, and being able to effectively discuss safely utilizing technology with patients has been rewarding. One valuable tool I have effectively incorporated into my daily medical practice has been Epic's mobile app Haiku, especially it's Secure Chat feature.

The accessibility that the Haiku application offers is its most valuable benefit. With its fingerprint secure log-in you will have access to your patient's Nationwide Children's chart (including all previous labs, imaging studies, and notes) in a

matter of seconds. The ability to quickly navigate from finding previous urine culture results, recommendations from GI on a constipation regimen, and stool load on a KUB are all just a tap and thumbprint away! Depending on your day-to-day workflow, incorporating Haiku could shave off valuable minutes from patient encounters and improve patient satisfaction.

One of the most useful aspects of Epic Haiku is the Secure Chat function, a one-stop shop for coordinated care for your patient. You can ask any specialist at Nationwide Children's that has activated this feature for guidance regarding a specific patient in a user-friendly format similar to your current text messaging. Having used this several times (examples to follow!), it is a fantastic resource to quickly gather information and formulate plans with your patient's specific physician and team. It is also a secure means to share clinical images (i.e. what's this rash?!) with subspecialists to confirm or debunk your clinical suspicions. Finally, Secure Chat is a two-way means of communication, allowing Nationwide Children's physicians to reach out to you directly. Notifications on your phone similar to your current texts let you know you have received a message even when logged out and "read" receipts will help you know when your message was received.

If I still have not sold you on its functionality, here are just a few ways I have utilized Haiku's Secure Chat; I'm certain you can think back to similar patient experiences where this rapid messaging system could have been useful for you. I recently had a child with ongoing work up for a periodic fever syndrome and I was able to directly message their specific ID physician to inform them of physical exam findings and fever trends to guide our next steps in management. A quick phone call via Physician Direct Connect (a.k.a. PCTC) connected me with a very helpful dermatologist who I was able to securely share photos with and confirm a suspected diagnosis, expediting the infant's care by the aforementioned helpful dermatologist. A child was in for their well child check and mother noted on MyChart that some recent genetic work up had not been carried out; I messaged her physician and quickly had a group chat with her whole genetic team to discuss a timeline on follow up labs needed (that's right, there's a group chat feature!). And finally, I was recently able to relay our in-office weights to a cardiac patient's care team to help guide their nutritional needs and timeline for the next cardio clinic follow up.

If I had to give an online review of Epic Haiku and Secure Chat it would be a 5/5 "would recommend." The only upgrade it's missing is the ability to send emojis; I'm thinking a "face with thermometer" emoji could be perfect for some chats with Dr. Barson, and there are definitely some possibilities for interactions with the GI folks ... but we will save that for another day.

For quick and effective coordinated patient care, this is the app for you. New technology can be intimidating but incorporating this tool into your practice has the opportunity to enhance your efficiency and improve outcomes for your patients ... which is what it's all about. So start chatting! :).

Update Your Backline Contact Info for PDC

The Physician Direct Connect (PDC) service was launched at Nationwide Children's in 2009 to quickly connect community physicians to specialists at Nationwide Children's for urgent consultation.

In order to ensure rapid connections with specialists, we are requesting community providers' cell phone and backline phone numbers to enter into our system. Please know that these backline and cell phone numbers will be held in the strictest confidence and will be viewable only to staff in the Health Information Management Department (to enter them into the system) and the PDC staff (who will access the numbers in order to connect you to the specialist).

You can provide your cell and backline numbers in any of these convenient ways:

- Email HIMAnalysts@NationwideChildrens.org.
- Upload your information to the PhysicianConnect app. More information on this at <https://www.nationwidechildrens.org/family-resources-education/mobile-apps/physician-connect>.
- Call us at (614) 355-0852.

Thank you in advance for continuing our shared mission to care for children no matter their location. Should you have any questions, email Dr. Rob Snyder at Rob.Snyder@NationwideChildrens.org.

MOMENTS IN HISTORY

- 1966 - Memorial golf Tournament at Muirfield began with the major beneficiary being Columbus Childrens Hospital (Nationwide Children's now)
- 1966 - First successful kidney transplant

HEMOCARE UPDATE

Homecare and Hospice FAQs

Are all services operating at full capacity?

Yes. All Homecare and Hospice services are running at full capacity and being provided to patients, at home, in-person. Exception is when a family has requested Telehealth, which is then provided if appropriate for the requested service. This applies to our Asthma Express program as well.

Will telehealth continue to be an option permanently?

Yes. Unless reimbursements or legislation changes, Homecare will continue to provide telehealth as an alternative to in-person home health visits.

Will Homecare accept a referral for a patient testing positive for COVID?

Yes. ISN nurses will visit COVID+ patients in the home. Clinicians will continue to wear a mask and eye protection

for all visits but will wear full isolation PPE (N-95 mask, face shield, gown, and gloves) for COVID+ patients. Caregivers are required to mask for all visits. Skilled Therapy will see COVID+ patients via telehealth.

Are HME delivery times to Nationwide Children's inpatient rooms remaining at 11 a.m. and 3 p.m.?

No. In October HME delivery times are back to pre-COVID times of 10 a.m., 12 p.m., 2 p.m. and 4 p.m. Details are on the Homecare and Hospice ANCHOR pages.

Is Homecare on typical timetable for Synagis Referrals?

Yes. Our team began accepting 2nd Season patients the end of the summer and new referrals in September. This season the Synagis program is participating in an International drug trial, which if the referring physician deems appropriate, could provide patients who are being denied coverage for Synagis, the ability to receive the trial drug or Synagis at no charge. Synagis 2020-2021 referral forms are updated online, along with all 2020-2021 information sheets.

Is Homecare included on most major payor plans?

Yes. Homecare service lines are covered by all major payors, including all Medicaid managed care plans.

All Homecare and Hospice updates are on our Anchor page, and at [NationwideChildrens.org/Homecare](https://www.NationwideChildrens.org/Homecare).

If you have additional questions, please contact Carolyn.Figi@NationwideChildrens.org or call the main line (614) 355-1100, Monday thru Friday 8 a.m. to 5 p.m.

PROFESSIONAL EDUCATION

Conference Center

The new two-story Conference Center is now open and ready to host your next meeting. (See hospital COVID-19 guidelines for meetings and training).

This beautiful new facility has flexible, open spaces, perfect for physical distancing. The comfortable, aesthetically pleasing meeting rooms have the capability to livestream and record your event. Several Conference Center rooms can also connect to the Hospital or Cath Lab.

The first-floor auditorium is named after retired Nationwide Children's Hospital CEO, Steven J. Allen, MD, MBA. Dr. Allen oversaw the most significant period of growth in the hospital's history from 2006-2019. The spacious Dr. Steven J. Allen Auditorium is versatile and designed to accommodate both larger and smaller events.

To reserve space, contact Room Scheduling. To schedule a tour or for further information, contact Kate Keller, Conference Center Supervisor.

Conference Center Features

- The first-floor auditorium* can:
 - o Seat 300 classroom style
 - o Seat 400 in rounds
 - o Seat up to 468 in theatre style
 - o Divide room to accommodate smaller events
 - o Open into the lobby for larger events
- Six meeting rooms on the second floor with the possibility for a seventh
- Catering prep kitchen onsite
- Livestream and record capabilities
- Several rooms that connect to the Hospital or Cath Lab
- Lots of natural light with a view of the hospital

**Room capacities listed are max capacities and do not represent the current COVID restrictions. For example, the ballroom at a maximum space of 300 will seat between 90-100 with social distancing restrictions*

Simulation Center

Nationwide Children's Simulation Program supports the hospital's guiding principle to "Create a safe day every day." We recently added 7500 square feet to our Simulation Center. The new Sim Center is in the lower level of the Conference Center. The simulation program provides opportunities for medical professionals to practice technical skills, medical judgment and collaborative teamwork.

Highlights of the new simulation lab include:

- Multiple patient care rooms modeled after actual inpatient care rooms such as NICU, PICU, CTICU, an operating room and a family home environment
- Utilization of two debriefing rooms to reflect on the simulation experience with full video playback functionality and live streaming
- A state-of-the-art audio-video recording system with two cameras and one microphone in each room to allow recording in real-time or to utilize at a later date
- One room that can double as an Emergency Department Room/OR that can also be transformed into a fully functional medical/surgical skills laboratory

The Simulation Center will be the new home of the Davinci SI robot that will educate and train surgical medical staff. Educational offerings are available with customized curriculum-based simulation sessions, such as point of care ultrasound, respiratory education and family-based education to bridge the transition from hospital discharge to home.

To request simulation training for your staff, click here to complete our simulation request form.

Conference Updates

As we look forward to the time when it will be safe to hold in-person conferences, we are working on some that could be virtual, hybrid or face-to-face that you might be interested in:

- March 12, 2021 Pulmonology Conference VIRTUAL
- April 16 -17, 2021 Infectious Diseases Conference VIRTUAL (The Medical Alumni Reunion is postponed until 2022.)
- May 6-7, 2021 Asthma Conference (rescheduled from May 2020)
- May 14, 2021 Social Media for Physicians (previously announced as May 7, 2021)
- May 18-20, 2021 Perinatal/Neonatal Conference (rescheduled from May 2020)
- June 3-4, 2021 Homecare Conference
- November 19, 2021 Sports Medicine Conference (rescheduled from November 20, 2020)

Online Education

For your convenience, we are continuing to offer online education opportunities. Visit PediaCast CME at **PediaCastCME.org** for the list covering a wide range of pediatric topics. Our Faculty Development courses include topics designed to broaden physician teaching skills, hone their evaluation and communication skills and assist them in developing leadership attributes. And we are recording our Pediatric Grand Round sessions so that you can access those on demand as well. For more information about Faculty Development and Pediatric Grand Rounds, **NationwideChildrens.org/Professional-Education.**

Behavioral Health Webinar Series for Primary Care Providers

This Feels Like More Than Picky Eating ... Avoidant Restrictive Food Intake Disorder

Presented by: Casey Cottrill, MD, MPH & Jamie M. Keever, RD, LD, CLC

November 11, 2020

12 p.m. to 1 p.m.

Visit the webpage for more information at **NationwideChildrens.org/Specialties/Behavioral-Health/For-Providers/Webinar-Series.**

Pediatric Grand Rounds

Our Pediatric Grand Rounds have taken on a new look. Because we are not currently holding in-person sessions, we recently began to livestream these presentations. A schedule of upcoming sessions can be found on Nationwide Children's PhysicianConnect app as well as the hospital Intranet (ANCHOR) calendar. A few upcoming sessions are listed here:

Date	Topic	Speaker and Institution Department
10/8	Eosinophilic Esophagitis Update	Elizabeth Erwin, MD, Nationwide Children's Hospital
10/15	Setting the Pace: Treating GI Disorders with Electrical Stimulation	Peter Lu, MD, Nationwide Children's Hospital
10/22	Transitions from Pediatric to Adult Care for Chronic Diseases	Jaime Twanow, MD, Nationwide Children's Hospital
10/29	Midface Advancement: Past, Present and Future	Gregory Pearson, MD and Ibrahim Khansa, MD, Nationwide Children's Hospital
11/5	Bronchiolitis High Flow Nasal Cannula; History, Oxygen Therapy and Reversal	Claire Sevov, MD, Nationwide Children's Hospital
11/12	RSV—the latest research in treatment and prevention	Asuncion Mejias, MD, Nationwide Children's Hospital
11/19	Public Health Update	Mykeisha Roberts, MD, Health Commissioner of the City of Columbus

Child and Adolescent Psychiatry & Behavioral Health Grand Rounds

Wednesday, December 9, 2020 (12 p.m. to 1 p.m.)

Speaker: Ujjwal Ramtekkar, MD

Topic: Pediatric Telebehavioral Health: Lessons Learned and Future Directions

Being held virtually through Zoom.

LOUNGE AND LEARN

Lounge and Learn is suspended. It is currently being evaluated for restart in January 2021. Thanks!

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Medical staff can sign-up to receive MedStat eAlerts once a month at **[NationwideChildrens.org/MedStat-Preferences-Form](https://www.NationwideChildrens.org/MedStat-Preferences-Form)**.

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