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#### **NEWS YOU CAN USE**

## Partners For Kids® Names New Chief Medical Officer



Partners For Kids has named **Anup Patel, MD**, the new chief medical officer. Dr. Patel is a neurologist and an associate chief quality officer at Nationwide Children's Hospital Center for Clinical Excellence, among many other notable leadership roles. He has been part of Partners For Kids and Nationwide Children's since 2010 and served as Partners For Kids' first associate medical director.

In his new role, Dr. Patel will co-lead Partners For Kids' service line teams. His direct responsibilities will include provider relations, delegation and accreditation, and he will lead the medical director team. He will also continue his role as one of the associate chief quality officers at Nationwide Children's.

# Jerry Mendell, MD, Announced as King Faisal Prize Laureate in Medicine



Jerry Mendell, MD, senior advisor in the Center for Gene Therapy in the Abigail Wexner Research Institute at Nationwide Children's, is this year's recipient of the King Faisal Prize for Medicine for his contributions toward the screening, diagnosis and treatment of neuromuscular diseases, including spinal muscular atrophy, Duchenne muscular dystrophy and limb girdle muscular

dystrophy. Dr. Mendell is the first researcher from Nationwide Children's recognized with this award.

Launched by the King Faisal Foundation in 1979, the King Faisal Prize has awarded 295 laureates across five categories for distinguished contributions. Evaluation by specialized selection committees is based on laureates' merit and works.



When your child needs a hospital, everything matters.

## **SSH Accredited Program**

Congratulations to the Nationwide Children's Simulation Program team for recently receiving accreditation in Teaching/ Education and Systems Integration from the Society for Simulation in Healthcare (SSH). For more information about the program and the state-of-the-art Simulation Center, visit NationwideChildrens.org/Simulation.

### **Paperless Billing**

On March 1, 2024, Nationwide Children's moved to paperless billing. Patients and families with a MyChart account will automatically receive electronic bills and statements via their MyChart account. Patients who prefer paper copies can opt out of electronic billing at any time.

Paperless statements will allow for a faster, more efficient and more secure billing process and have a positive environmental impact. For more information, or if you have questions, contact our patient accounts department at (614) 722-2055.

## Patient Financial Assistance Program

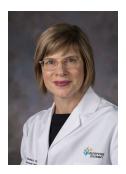
Nationwide Children's is committed to offering financial assistance to people who have health care needs and are not able to pay for care. No child will be denied care due to inability to pay for services. We accept most insurance plans, including Medicaid. Nationwide Children's has financial assistance programs for those who qualify. Financial support staff are available to help families sign up for Medicaid or to find out if they qualify for financial assistance. For more information or to obtain a copy of our Financial Assistance Policy, contact Patient Accounts at (614) 722-2055 or visit NationwideChildrens. org/Financial-Assistance. For Nationwide Children's Toledo, contact Patient Accounts at (888) 908-2498 or visit NationwideChildrens.org/Locations/Toledo/Patient-Resources/Financial-Assistance.

#### **COMMUNITY PROVIDER CORNER**

## **Autism Virtual Learning Program** for Patient Families

Autism is a virtual learning program for families and caregivers raising children with autism. The sessions are designed to shift medical and behavioral information from the clinic into the hands of parents and caregivers, allowing them to better support and care for their autistic children. Register and learn more at NationwideChildrens.org/ECHO-Family.

#### FEATURED PHYSICIAN



Elise DeVore Berlan, MD, MPH, is an adolescent medicine pediatrician. She is a professor in the Department of Pediatrics at The Ohio State University College of Medicine and is a faculty physician at Nationwide Children's. She completed residency at the Children's Hospital of Philadelphia, fellowship at Boston Children's Hospital, and obtained a master's degree in public

health at Harvard School of Public Health. She is a fellow in the American Academy of Pediatrics, Society for Adolescent Health and Medicine and Society for Family Planning.

She is a researcher, educator, clinician and advocate for young women's reproductive health. She founded the BC4Teens/ Young Women's Contraception Program at Nationwide Children's and leads the hospitals' diverse efforts in reducing unintended pregnancy in Franklin County. Her research efforts have most recently focused on implementation science to improve access to quality sexual and reproductive health care for young people with mental health disorders.

#### **AWARDS & RECOGNITION**

### **Physician Recognition**

Medical staff leadership would like to acknowledge physicians for recently receiving positive comments from patients and families. These comments are only a brief sample of the many compliments our physicians receive regularly.

#### Elise DeVore Berlan, MD, MPH, Adolescent Medicine

"Dr. Berlan and her student were excellent. They showed concern and offered suggestions that I should consider. They were so empathetic. I cried because of the great concern shown for my child. Dr. Berlan is an excellent provider, active listener and shows empathy, offers numerous suggestions and explains the benefits of them."

#### Jessica Bowman, MD, Pediatrics

"Dr. Bowman explains what is going on and helps answer any questions we have. She is very confident in knowing how my son's heart is doing. Even when she told that he needed surgery, she was very empathetic and took lots of time helping me process what was next. She is a wonderful doctor!"

#### Brendan Boyle, MD, MPH, Pediatrics

"Somehow, we had mistaken our appointment date and arrived a day early. We had driven about two hours and had no idea what to

do. We were so blessed and grateful when one of the other doctors said they would take us! Everything was incredibly timely, and we received great care. Dr. Boyle was incredibly thorough with all his questions. He listened to my concerns and explained our next steps very efficiently."

#### Kristin Chenault, MD, Anesthesiology & Pain Medicine

"The anesthesiologist was phenomenal. She deserves the world for helping us through this procedure and keeping us calm. I would give her a thousand hugs for her help!"

#### Daniel Coury, MD, Pediatrics

"Dr. Coury listened, educated and made the visit fun. Great bedside manner! Very happy with the care my son received."

#### Jonathan Grischkan, MD, FACS, FAAP, Otolaryngology

"Dr. Grischkan did a great job building rapport with our son, which helped him not be as afraid when they wheeled him back for surgery!"

#### Joy Mosser, MD, Pediatrics

"I cannot overstate how absolutely amazing Dr. Mosser is as a physician. Her knowledge of my child's rare disease is astounding. We saw multiple physicians before finding Dr. Mosser years ago, and they knew very little (if anything) about his condition. We typically drive three hours round-trip to see her to give you an idea of how much we value her and respect her medical opinion."

## Alana Painter, MD, Hospital Medicine, and Maegan Reynolds, MD, Pediatrics

"We received excellent care in the ED and the ninth floor. Our night shift nurses, and all the providers took great care of us. I cannot say enough great things about Nationwide Children's. This is the place you want to be if your child is sick. I'm very thankful for the kindness, compassion and care that was shown to me, my husband and most importantly, my child."

#### **MOMENTS IN HISTORY**

- In 1983, the Internal Medicine-Pediatrics Residency program was initiated.
- In 1985, the hematology/oncology fellowship program began.

#### **HOMECARE UPDATE**

## **Expanding Services and Improving Outcomes**

Homecare's mission is to give all children the best life possible at home by providing expert, collaborative, family-centered care. To support the mission, Homecare continues to expand the reach of services while tracking best outcomes. End of year 2023, numbers for each of the service lines showed continued growth.

Home Medical Equipment 22,158 deliveries
 Hospice 6,159 patient days
 Infusion Pharmacy 130,899 doses dispensed
 Intermittent Skilled Nursing 6,139 visits
 Palliative Care 3,308 visits
 Private Duty Nursing 53,650 hours
 Therapy Services (OT, PT and Speech) 10,784 visits

The key indicator for best outcomes is recent Quality Improvement (QI) data regarding patient satisfaction, which shows significant progress. As Homecare's patient volumes have continued to increase, so have the patient survey response rate and overall satisfaction scores. For the end of the year 2023, the survey response rate increased by 85% from 2022 reporting. The average patient satisfaction score (using a five-point Likert scale) rose from 4.79 in 2022 to 4.93 in 2023.

These improvements underscore the commitment to enhancing patient experiences and ensuring exceptional care delivery. When numbers indicate dissatisfaction among some families, Homecare's team thoroughly examines the services involved to identify underlying issues. This proactive approach allows the team to make the changes necessary to improve service quality, resulting in increased satisfaction scores.

This year, Homecare will continue to track and report on QI data to support the best patient care. This data will be in the Homecare Quality Initiatives Spring Report, which will be in the April *MedStat* mailing.

As a reminder, Homecare has a new referral form on our website. For updates, including service area and payor panel, visit **NationwideChildrens.org/Homecare** and click on "For Professionals." For questions regarding services or programs, email **Carolyn.Figi@NationwideChildrens.org.** 

## 2024 Center for Child Health Equity and Outcomes Research's Communities Aiming to Reach Equity Summit

April 2, 4-6:30 p.m., Interactive, educational pre-summit symposium panel discussion presented by WE GOT US NOW and reception

April 3, 8 a.m.-5:30 p.m., Center for Child Health Equity and Outcomes Research's Communities Aiming to Reach Equity Summit: Standing Against Structural Racism

This summit will highlight the state of research and practice around addressing structural racism and its impact on the community and clinical settings. This year's attendees will have the opportunity to engage with researchers, our local and national partners and community members. Register now at NationwideChildrens.cloud-cme.com/CCHEORCARES24.

## **2024 Pediatric Otolaryngology Research Symposium**

April 17

The 2024 Pediatric Otolaryngology Research Symposium will present clinical updates and research discoveries for the otolaryngologic care of children. This one-day meeting will include expert panels, multidisciplinary discussions and strategies to improve quality of care. Register now at NationwideChildrens.cloud-cme.com/ENT24.

## **2024 Annual Pediatric Infectious Diseases Conference**

April 19

The 41st Annual Dwight A. Powell Pediatric Infectious Diseases Conference in conjunction with the 39<sup>th</sup> Annual Pediatric Infectious Diseases Nursing Conference, will present material covering a variety of infectious diseases seen in the pediatric population as encountered by various primary care professionals. Register now at

NationwideChildrens.cloud-cme.com/ID2024.

### 14<sup>th</sup> Annual Pediatric Asthma Conference

May 3

This conference will highlight emerging information and practical advice regarding asthma management for providers of asthma patients across all levels of care. This conference is designed for pediatricians, family practitioners, nurses, respiratory therapists, social workers, pharmacists and clinical staff from hospital, urgent care, primary care and school facilities with students/patients who have asthma and allergies. For more information, visit

NationwideChildrens.cloud-cme.com/asthma2024.

## **2024 Neonatal/Fetal Conference:** From the Womb and Beyond

May 14, Neonatal Main Conference

May 15, Neonatal and Fetal Main Conference

May 16, Fetal Main Conference Neonatal Post Conference: Foundations of Care and Infant Function

This conference will highlight concepts of continuous quality improvement and safety in fetal and neonatal practice. The rapidly expanding evidence in both specialty areas poses challenges for the healthcare professional to remain current and to recognize opportunities for change in thought and practice. The goal of the conference is to offer science, methodology, practice initiatives and discussion points for the participant to explore. Register online at https://tinyurl.com/2jw2249x.

## 2<sup>nd</sup> Global Symposium of Research Methodology Innovation in Trauma and Emergency Care

May 22-23

The overarching goal of the symposium is to share innovative ideas, new research methodologies, and emerging technologies that address gaps in trauma and emergency care research. Experts in trauma care, emergency medicine, and research recognize the need for innovative approaches, rigorous scientific methods, and strong implementation science to ensure robust study design, sound statistical approaches, unbiased reporting of results, and effective translational efforts to disseminate research findings into medical care in real-world settings. For more information or to register, go to

NationwideChildrens.cloud-cme.com/TEC24.

# 2024 Clinical and Scientific Advances in Urinary Tract Infection

July 19-21

Presented in person at Hyatt Regency, 350 N. High St., Columbus, Ohio 43215

The 2024 Clinical and Scientific Advances in Urinary Tract Infections Conference will specifically focus on promoting the next generation of researchers and clinicians. As a result, the conference strives to highlight the accomplishments of junior faculty members and trainees as we bring together medical professionals, biomedical scientists, government agencies, and industrial partners dedicated to eradicating the disease, broadly defined as urinary tract infections. This conference will explore specific manifestations of infection in different patient populations and their sequelae for the discovery of new diagnostic, therapeutic and preventative approaches. Register today at NationwideChildrens.cloud-cme.com/2024UTI.

### **Additional Conferences**

To learn more or register for an upcoming conference, visit **NationwideChildrens.cloud-cme.com.** For information on event and conference planning support, email **IPEoffice@ NationwideChildrens.org.** 

- June 7, 2024, 14<sup>th</sup> Annual Bodies in Motion Conference: Evaluation and Treatment Considerations for the Adolescent Athlete
- July 25-27, 2024, Future Directions Forum
- August 16, 2024, Adaptive Sports Medicine Conference
- August 21-23, 2024, 2<sup>nd</sup> Annual Robotic Surgery for Pediatric Surgeons Conference
- September 19-20, 2024, 2024 IMPAACT Summit
- September 27, 2024, Sickle Cell Trait and Disease in 2024: Primer for the Primary Care Provider
- October 3-4, 2024, Multidisciplinary Early Recovery After Pediatric Cardiac Surgery (MERCURY) Meeting
- October 11, 2024, 2<sup>nd</sup> Annual Cardiology Symposium
- October 18, 2024, 2024 Dermatology Symposium
- November 7-9, 2024, Integrated Diagnostics and Targeted Therapies in Pediatric Oncology Symposium
- November 15, 2024, Pediatric Sports Medicine and Orthopedics Conference

#### **GRAND ROUNDS**

### **Pediatric Grand Rounds**

Pediatric Grand Rounds takes place every Thursday from 8 to 9 a.m. A schedule of upcoming and prior recorded sessions is on the Nationwide Children's Physician Connect app and the hospital intranet (ANCHOR) calendar. Learn more about Pediatric Grand Rounds at bit.ly/PediatricGrandRounds.

Upcoming sessions include:

Date	Topic	Speaker and Institution/ Department
3/7	Perinatal Marijuana Exposure and Considerations	Rakhi Gupta Basuray, MD Nationwide Children's Hospital
3/14	Microaggressions MACROIMPACT: Identifying and Addressing Microaggressions in the Clinical Learning Environment	Nichole Washington, MD Children's Hospital of Philadelphia
3/21	Open	TBD
3/28	Pediatric Chronic Pain: Understanding the Complexities of the Ouch and how to put the fun Back into the Functioning	Tim Smith, MD, and Lindsey Vater, PsyD Nationwide Children's Hospital
4/4	Diabetic Ketoacidosis: Controversies and New Discoveries	Amit Lahoti, MBBS  Nationwide Children's Hospital
4/11	Neurodevelopmental Outcomes of High-Risk Infants	Samudragupta Bora, PhD University Hospitals Rainbow Babies & Children's Hospital
4/18	Storytelling and Neurosurgery: Why I Write	Jay Wellons, III, MD Vanderbilt Health
4/25	Personalized Management of Sleep Disordered Breathing in Children	Maninder S. Kalra, MD, PhD Nationwide Children's Hospital

### **Lounge and Learn**

The Medical Staff Office is pleased to welcome you to the upcoming Lounge and Learn sessions on the second Friday of every month at 7:30 a.m. via Webex. If you have questions or would like to receive session invitations, email

**Bruce.Meyer@NationwideChildrens.org** or **Rhonda.Burk@ NationwideChildrens.org** or call our office to leave a message at (614) 722-4550.

Upcoming virtual sessions:

March 8 - Mahmoud Kallash, MD, Hypertension Update

April 12 – Laura Rust, MD, Future Use of Artificial Intelligence (AI) for Practicing Clinicians

May 10 – Joshua Watson, MD, Lyme Disease

### 2024 Maintenance of Certification Part 4 Credit

2024 Maintenance of Certification Part 4 Credit Deadlines have been released for 2024 Maintenance of Certification (MOC) Part 4 Credit. For new MOC4 QI projects, submit application materials no later than October 18, 2024. To receive credit for existing projects, submit an attestation form no later than December 1, 2024. For more information, visit the ANCHOR MOC page or email MOC@NationwideChildrens.org.

#### **BEHAVIORAL HEALTH**

## The Pam & Jack Beeler Psychiatry and Behavioral Health Grand Rounds

Join upcoming virtual sessions via the listed Zoom link from noon to 1 p.m.

March 21 – Cody Hostutler, PhD, Behavioral Health Integration https://zoom.us/j/91876076410

April 25 - Eric Youngstrom, PhD, Nationwide Children's Conference Center, Allen Auditorium

Catered lunch will be served beginning at 11a.m.

May 16 - Mattina Davenport, PhD, Sleep https://zoom.us/j/96989460670

Visit NationwideChildrens.org/MedStat for additional information regarding many of these articles.

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When your child needs a hospital, everything matters.