

FYI: Care Navigation for Providers in CareLink

Ordering a Referral to Care Navigation in CareLink

1. Open a patient chart and click **Orders > Order Entry**. The Order Entry activity appears.
2. Confirm the clinic and the authorizing provider, and then click Accept.
3. In the New Procedure box, search for and select the “Referral to Care Navigation” order (REF450).

Order Entry

Preference List Dx Association

New procedure: referral to care nav

For help with referral order entry, click [here](#):

Unsigned new orders (0)

No unsigned orders

My Preference List Matches:

Name	Type	Class	Frequency	Pref List	Px Code
REFERRAL TO CARE NAVIGATION	Output Ref	Incoming Referral		CARELINK ORDER PREFERENCE LIST	REF450

4. Click the referral name to edit and answer the questionnaire. Required fields are marked with . Click **Accept** when finished.

Order Entry > Edit Order

REFERRAL TO CARE NAVIGATION

Class: Incoming Referral [56] External Ref...

Priority: Routine [6] Routine STAT

Questions:

Question	Answer	Comment
1. Interpreter needed? ((enter Y or N))		
2. Date of referral	3/2/2018	
3. Who is referring this child?		
4. Relationship		
5. Patient History/Reason for Referral:		
6. OB Case?		
7. BH Case?		

Comment:

Accept Cancel

5. Click **Sign Orders**.
6. Enter your password if prompted and click **Accept**.

Identifying Patients Enrolled in Care Navigation in CareLink

If the patient is actively enrolled in the Care Navigation program, a pink banner will appear on the patient's Snapshot report.

The screenshot shows the 'Patient SnapShot' interface. On the left, the 'Clinical Review' sidebar has 'SnapShot' highlighted. The main content area has a toolbar with 'SNAPSHOT', 'Asthma Action Plan', 'Complex Patient Report', 'Care Navigation Care Plan', and 'Care Team'. A pink banner across the top of the patient information section reads 'NOTE: This patient is enrolled in Care Navigation'. Below the banner, the patient's name 'Nicu A Baby' and age '15 month old female' are listed. To the right, there are sections for 'Reminders and Results' (showing 'None') and 'Health Maintenance'.

Enrolled patients will have a Care Coordinator listed as an active member of their care team. Click on "Care Team" in the reporting toolbar on the Snapshot.

The screenshot shows the 'Patient SnapShot' interface with the 'Care Team' tab selected in the toolbar. The patient's name 'Nicu A Baby' and age '15 month old female' are listed. Below the patient information, the 'Patient Care Team' section is displayed. It includes a table with the following data:

Relationship	Specialty	Notifications	Start	End
DCP - General	Pediatrics		3/26/18	
Care Coordinator		Admissions	4/30/18	

Reviewing the Care Navigation Care Plan in CareLink

To open the Care Navigation Care Plan, click on “Care Navigation Care Plan” in the reporting toolbar on the Snapshot.

The screenshot displays the 'Patient SnapShot' interface. On the left, a sidebar lists various clinical review options under the heading 'Clinical Review'. The 'SnapShot' option is highlighted with a red box. The main content area features a reporting toolbar with several options: 'SNAPSHOT', 'Asthma Action Plan', 'Complex Patient Report', 'Care Navigation Care Plan' (highlighted with a red box), and 'Care Team'. Below the toolbar is the Nationwide Children's logo and address. The 'Care Navigation Care Plan' section is active, showing a 'Health Risk Assessment' link and a 'Patient Information' table. The table lists patient details: Patient Name (Baby, Nicu A), MRN (2008549), Sex (Female), and DOB (1/11/2017).

Patient Information			
Patient Name	MRN	Sex	DOB
Baby, Nicu A	2008549	Female	1/11/2017