Clinical Fellowship in Quality and Safety Leadership
As part of our education and training mission, Nationwide Children’s has committed to help train the next cohort of quality improvement and safety leaders.
The Clinical Fellowship in Quality and Safety Leadership at Nationwide Children’s Hospital provides fellows the experience and tools to drive improvements in quality of care and patient safety and ultimately lead quality and safety programs in hospitals and hospital systems. Graduates will be well prepared to eventually assume leadership positions such as Chief Quality and Safety Officer, Medical Director for Quality Improvement or Chief Medical Officer.

This two-year, fully-funded fellowship admits one trainee per year on or about July 1. The program is integrated with the Masters of Business Operational Excellence (MBOE) at The Ohio State University Fisher College of Business. A stipend is included for the appropriate level of training and MBOE program costs. This fellowship program is unique in that it is both pediatric-focused and leads to an advanced degree.

The fellowship program utilizes a mixture of didactic training, small-group/seminar discussions, teaching and hands-on, experiential learning opportunities to broaden competencies. The fellow is exposed to several areas within the hospital’s quality infrastructure, including designing and implementing quality and safety initiatives, quality strategic planning, accreditation and certifications, physician performance evaluation and root cause analyses. The fellow also will have direct access to, and learn from, senior leaders and executives at Nationwide Children’s.

Timeline

The fellowship begins in July with rotations in various areas of quality and safety at Nationwide Children’s, followed by the Quality Improvement Essentials course, which has trained over 250 leaders at Nationwide Children’s and elsewhere.

In December, the fellow will begin the Masters of Business Operational Excellence (MBOE) at The Ohio State University Fisher College of Business, which will be completed over the ensuing 12 months, while continuing to be engaged in a variety of activities at Nationwide Children’s.

The final six months of the fellowship will focus on leading and coordinating a portfolio of quality and safety initiatives and finalizing manuscripts for submission to peer reviewed journals.

Nationwide Children’s Hospital has once again been named to U.S. News & World Report’s Best Children’s Hospital Honor Roll, this year at number 8. Honor Roll is a top distinction awarded to only 10 children’s centers nationwide. The 2021-22 Honor Roll designation marks the eighth consecutive year Nationwide Children’s has received this recognition.
Program Structure

Clinical Experience - Twenty percent of the fellow's time is dedicated to patient care in the appropriate specialty, which helps in maintaining clinical and/or operative skills, as well as integrating patient care with the quality and safety issues emphasized in other aspects of the fellowship.

Didactic Training - Structured didactic education will take place through multiple methods, including participation in an internal Quality Improvement Essentials course and didactic sessions in the MBOE program.

Experiential Training - The foundation of the fellowship is ongoing, hands-on, experiential training in quality and safety. The fellow will lead projects through the Quality Improvement Essentials course and the Capstone Project in the MBOE program. The fellow will be integrated into every aspect of the quality and safety structure at Nationwide Children's; will become familiar with the role and influence payers can have in health care quality during their Ohio Department of Medicaid (ODM) rotation, and will participate in a project impacting children across the state of Ohio.

Conferences, Seminars and Book Club - The fellow will participate in conferences, seminars, and journal clubs. The fellow will lead a “book club” covering relevant texts regarding quality, safety and leadership.

Teaching - The fellow will become an educator of QI and safety in the Quality Improvement Essentials course and in the clinical curriculum of residents and fellows at Nationwide Children's Hospital.

Scholarly Productivity - The fellow will be expected to be the team leader of one or more QI/safety projects, each of which will culminate in an abstract, presentation at an external meeting and publication in a peer reviewed journal. The fellow will serve as an ad hoc reviewer for the Pediatric Quality and Safety Journal.

Developed Competencies

At the end of the program, the fellow will have demonstrated competency in:

- Core Quality and Safety Concepts
- Hospital Safety, including Event Reporting, Safety Huddles and Root Cause Analysis
- Population Health
- Information Technology in Health Care
- QI Methodology including the IHI model, Lean and Six Sigma (including Six Sigma Black Belt certification)
- The Accreditation Process
- Biostatistics and Statistical Process Control
- Risk Management
- Leadership, Strategy and Motivation
- Scientific Writing

“Quality and safety” are not just words on paper at Nationwide Children’s; they are at the heart of our institutional values. We believe quality and safety are as crucial for the future of health care as scientific and medical discovery. The knowledge and experience gained here positions a motivated fellow to become a leader in the future.”

– Timothy C. Robinson
Chief Executive Officer
Why Nationwide Children’s Hospital?

Nationwide Children’s is a national leader in quality and safety. Ranked in the U.S. News & World Report’s 2021-2022 “America’s Best Children’s Hospitals Honor Roll,” Nationwide Children’s is one of the nation’s largest not-for-profit freestanding pediatric health care networks providing wellness, preventative, diagnostic, treatment and rehabilitative care for infants, children and adolescents, as well as adult patients with congenital disease. Nationwide Children’s has a medical staff of more than 1,400 and over 12,000 employees providing state-of-the-art pediatric care for more than one million patient visits annually.

As home to the Department of Pediatrics of The Ohio State University College of Medicine, Nationwide Children’s physicians train the next generation of pediatricians, pediatric surgeons and pediatric specialists. The Research Institute at Nationwide Children’s Hospital is one of the Top 10 National Institutes of Health-funded freestanding pediatric research facilities. Nationwide Children’s remains true to the original mission since its founding in 1892 of providing care regardless of a family’s ability to pay.

Columbus, the state capital of Ohio, is a thriving, diverse and technologically sophisticated city. To learn more, visit NationwideChildrens.org/About-Columbus.

Honored For Commitment To Quality

- 2021 Nationwide Children’s Hospital Name to Honor Roll List of U.S. News & World Report’s Best Children’s Hospitals for the eighth consecutive year
- 2021 Nationwide Children’s Named to Forbes’ 2021 America’s Best Employers for Diversity List
- List of 20 Most Innovative Children’s Hospitals by Parents Magazine
- 2020 Nationwide Children’s Named to List of Most Innovative Children’s Hospitals by Parents Magazine

For more information about Nationwide Children’s awards and achievements, visit NationwideChildrens.org.
The Ohio State University Fisher College of Business

The Masters of Business Operational Excellence (MBOE), with an additional specialized track in Health Care, is an innovative, 12-month degree program. This dynamic program focuses on preparing high-potential managers for leadership in the rapidly changing, continuous improvement environment found in service, health care and manufacturing organizations.

This program is designed to create lean thought leaders with a bias for action. As a result of the MBOE experience, fellows will learn how to achieve operational excellence, better than the competition, by utilizing a variety of Lean and Six Sigma tools including value stream management, employee engagement, waste reduction, capability building and innovation.

The MBOE program is structured to provide intense periods of on-campus learning, followed with practical application of the concepts, through an integrative Capstone Project. A mentor is assigned to the fellow through the program and works closely with the mentors at Nationwide Children's to guide the fellow's education and improvement projects.

To learn more about the Masters of Business Operational Excellence program, visit Fisher.OSU.edu/MBOE.
“Our fellows graduate with an expertise in translating quality improvement theory into sustainable changes in clinical practice. It is a privilege and joy to train the next generation of leaders in quality and safety.”

– Julie Samora, MD, PhD, MPH
Associate Medical Director for Quality and Fellowship Director
Faculty

Janet Berry, DNP, RN
Vice President, Quality & Safety

Ryan S. Bode, MD
Chief, Hospital Medicine

Rob Gajarski, MD MHSA
Associate Medical Director for Quality

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Clinical informatics Application Engineer

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Sonia Colon
Education Specialist CME

Beckie Cook, RN
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Elaine Damo
Director Data Resource Center

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Matt Edgington, RN
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Medical Director PFK

Val Hendren
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Jeffrey Hoffman, MD
Chief Medical Information Officer

Sarah Klemann, RN
CS STARS Reviewer

Katie McCorkle, RN
CS STARS Reviewer

Heather Miller, CSSMBB, MBA
Director Business Process Improvement

Rick Miller
President & Chief Operating Officer

Anup Patel, MD
Associate Medical Director of Quality

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Director of Quality Improvement, Emergency Medicine; Co-Medical Director, NCH Clinical Pathways Program; Division of Pediatric Emergency Medicine

Lee Ann Wallace, MBA, BSN, RN, NEA-BC
Senior VP Patient Care Services & CNO

Faculty Educators

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Clinical informatics Application Engineer

Dan Barr, MHSA, FACHE
Vice President Operations

Kevin Buehler
Process Improvement Specialist

Sonia Colon
Education Specialist CME

Beckie Cook, RN
CS STARS Reviewer

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Rick Miller
President & Chief Operating Officer

Sandhya Ramachandran
Decision Support Quality Assurance Manager

Tim Robinson
Chief Executive Officer

Nicole Spencer, MBA, CPHQ
Accreditation Manager

Kayla Valentine, RN
QIS RCA Analyst

Jennifer Wolfe
Director Budgeting & Financial Analysis
How To Apply

Eligible physicians who have completed an ACGME-accredited residency program and non-physicians with relevant interest and experience should apply. The fellowship may be combined with a ACGME fellowship in a clinical training area by supplementing a portion of that fellowship’s research commitment.

Non-physicians are also encouraged to apply if they have relevant interest and experience.

Applicants should send the following:

- Curriculum Vitae
- Statement indicating the reasons for your interest in quality and safety, and the fellowship program at Nationwide Children’s Hospital
- Three letters of recommendation from mentors with whom you have worked

Submit to QIFellowship@nationwidechildrens.org or mail to:

Clinical Fellowship in Quality and Safety Leadership
700 Children's Drive, c/o QIS Department
Columbus, OH 43205

The deadline for priority consideration is September 30, 2021.

To learn more about the fellowship, visit NationwideChildrens.org/Quality-Fellowship.
Nationwide Children’s Hospital
Clinical Fellowship in Quality and Safety Leadership
700 Children’s Drive, JW 4th Floor
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