

# Helping Hand<sup>™</sup>

Health Education for Patients and Families

## Use of Cell Phones and Other Electronic Devices by Patients, Family Members, and Visitors

### **Cell Phone Volume and Talking**

- Cell phones may not be used in areas where they might disrupt patient care equipment. All patients, family members, and visitors must **turn off** cell phones in these areas. Signs will be posted, or hospital staff will tell you where cell phones may not be used.
- Ring tones should be set to vibrate in patient care areas at all times and in public areas between the hours of 10 p.m. and 6 a.m.
- Please do not talk on a cell phone while also talking to a hospital staff member. This includes doctors, nurses, and admission staff.

## Taking Photos and Recording in Public Areas

Photos or recordings in public areas where patients are located, including halls and waiting areas, are not allowed unless supporting a valid business purpose approved in writing by hospital management. Taking a photo or recording of staff or other patients and families without their permission is also not allowed.

#### Taking Photos and Recording in Patient Care Areas

- In patient care areas, photos and recordings of patients may be taken only if supporting a valid business purpose approved in writing by hospital management. You must also have the approval of the patient's parent or guardian.
- When camera use is allowed, the camera must be battery-operated. No tripods or extra light sources are allowed.

- Hospital staff members may not be included in any photos or recordings taken by patients, family members, or visitors.
- If you have any concerns about photos or recordings that anyone may have taken of you or a family member, please tell a hospital staff member.

#### **Other Considerations**

Hospital staff has final rights and may ask families to stop photographing or recording for any reason.