Nan Jou Vizit (Videyo) Telesante Ou a

Pwochen vizit oumenm oswa pitit ou a avèk Nationwide Children's Hospital ap fèt atravè telesante pandan w ap itilize videyo Zoom ak kont MyChart ou a. Telesante pèmèt nou ede oumenm ak pitit ou a san yon vizit an pèsòn.

Bagay ou pral bezwen anvan vizit videyo ou a:

1. MyChart: Yon kont MyChart tanporè oswa aktif ak teknoloji pou jwenn aksè avèk li. Gade lyen sa a pou plis enfòmasyon sou MyChart: https://www.nationwidechildrens.org/family-resources-education/mobile-apps/mychart
2. Aplikasyon Zoom: si w ap itilize telefòn entèlijan ou.
3. Òdinatè ki gen kamera ak mikwofòn: si w ap itilize òdinatè ou.

Si ou pa gen aksè ak bagay sa yo, vizit la p ap fonksyone.

Seksyon I – Itilize òdinatè w la pou vizit videyo ou a

Si w ap itilize telefòn entèlijan ou, ale nan Seksyon II.

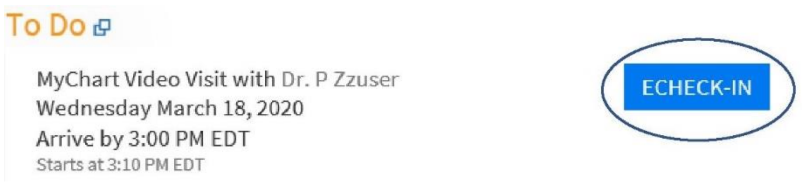
Depi ou gen yon randevou videyo, prepare w pou vizit la.

Mande yon kont MyChart si ou poko genyen youn. Ale sou https://mychart.nationwidechildrens.org/MyChart/publicforms.asp?mode=showForm&formname=ActivationReq

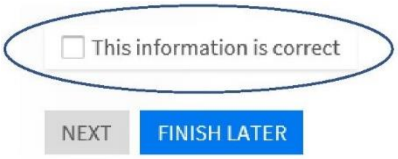
Nan jou vizit ou a, **konekte ak kont MyChart ou a 15-30 minit anvan lè vizit la.**

Pou gen aksè ak kont MyChart ou a ale nan. https://mychart.nationwidechildrens.org/MyChart

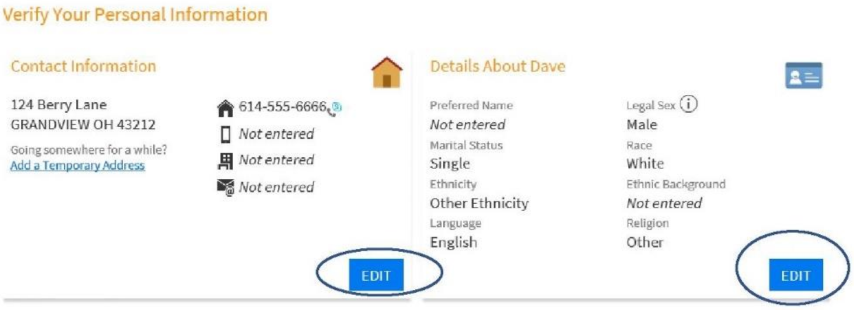
Aprè w fin lanse kont ou an, klike sou non w/non pitit ou a, klike sou **ECHECK-IN (ENSKRIPSYON ELEKTWONIK)**



Tou depann de ki tip kont MyChart ki te kreye pou ou, premyè paj la ap montre **enfòmasyon pèsonèl**. Tanpri li l ak anpil atansyon pou asire w li kòrèk. Si li kòrèk klike sou



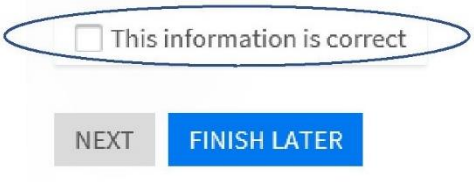
Si li pa kòrèk klike sou **EDIT (MODIFYE)** pou mete l ajou.



Kesyon yo poze souvan - Dat nesans:

- *Si w ap bay yon paran oswa yon responsab legal aksè ak kont MyChart ou a, itilize dat nesans yo*
- *Si se pou jwenn aksè nan pwòp dosye ou, itilize dat nesans ou*

Aprè w fin fè nenpòt mizajou klike sou



Aprèsa klike sou

Pwochen ekran an konsène **Fòm Konsantman** ou yo. Fòm sa yo pèmèt nou fè vizit sa a avèk ou.

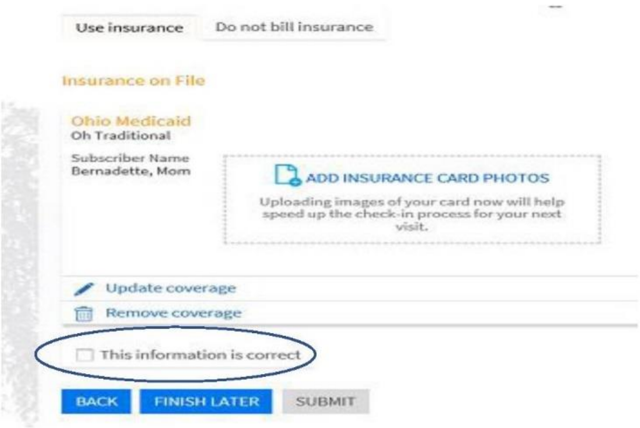
W ap bezwen li epi **SIGN (SIYEN)** chak fòm ki disponib pou siyen.

Fòm nan ap ranpli otomatikman.

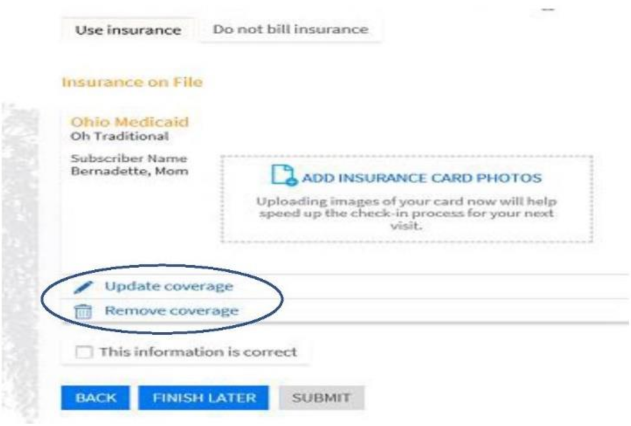
Klike sou **Next button (Pwochen bouton)** (li disponib sèlman aprè w fin siyen fòm apwopriye yo)

Pwochen ekran an konsène **asirans**.

Tanpri li l ak anpil atansyon pou asire w li kòrèk. Si li kòrèk klike sou



Si li pa kòrèk, klike sou **Update Coverage (Mete Ajou Asirans)** oswa **Remove Coverage (Siprime Asirans)**

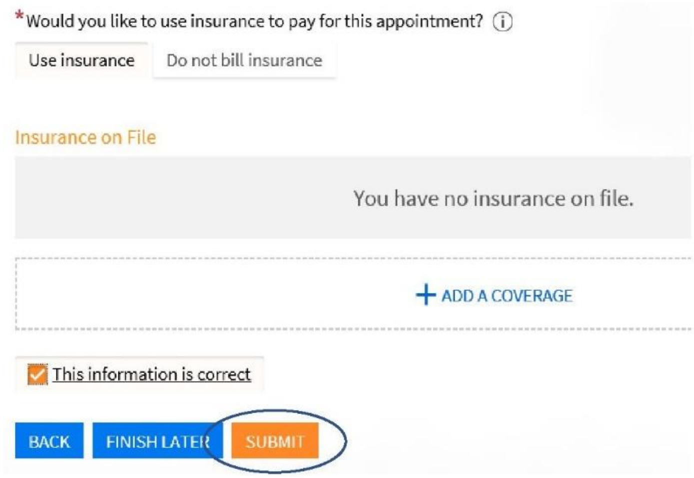


Si w pa gen enfòmasyon sou asirans nan dosye oswa ou bezwen ajoute li, klike sou ajoute, jan sa endike anba

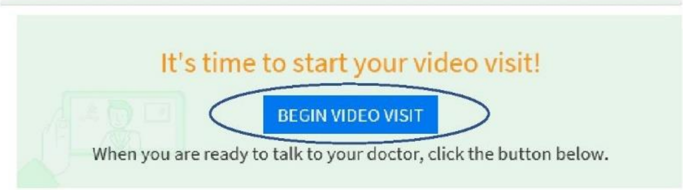
Pou telechaje kat asirans ou an:

1. Fè foto kat ou a avèk telefòn ou, voye li sou òdinatè ou.
2. Klike sou **Add Insurance Card Photos (Ajoute Foto Kat Asirans).** Telechaje foto.

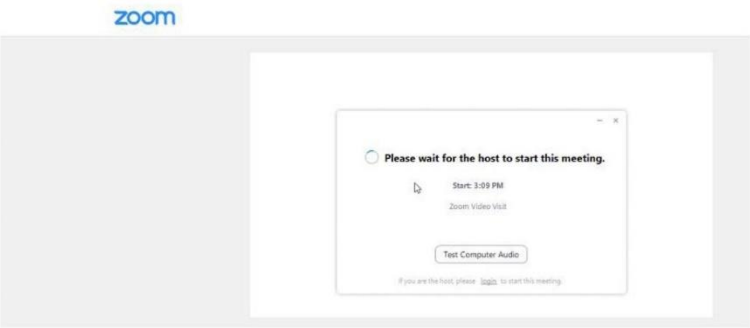
Lè w fini, klike sou **SUBMIT (SOUMÈT)**



Kounya ou ka klike sou bouton ki di **Begin Video Visit** (**Kòmanse Vizit Videyo**).
Bouton Kòmanse Vizit Videyo a ap fonksyone jiska 30 minit anvan lè randevou ou a)



MyChart pral otomatikman ouvri Zoom avèk ID reyinyon kòrèk la lè w klike sou Bouton Kòmanse Vizit Videyo sa a nan MyChart.



W ap ka konekte sèlman lè pwofesyonèl swen sante a kòmanse sesyon ZOOM ou an.

Lè pwofesyonèl swen sante ou a prè, w ap wè yon bouton ki di **JOIN VIDEO (ANTRE SOU VIDEYO)**. Klike sou bouton an epi sesyon w lan ap kòmanse.

Konsèy: Si nan moman vizit ou a swa MyChart oswa Zoom pa fonksyone, eseye konekte sou òdinatè w la olye sou telefòn ou an oswa visevèsa.

Seksyon II – Itilize telefòn entèlijan w lan pou vizit videyo ou a

Si ou pa gen yon telefòn entèlijan sa p ap fonksyone.

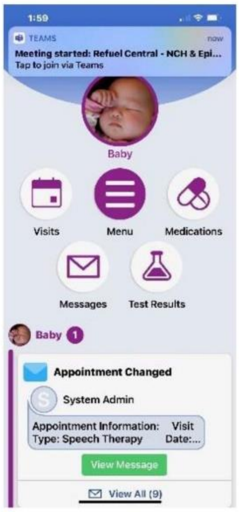
Depi ou gen yon randevou videyo, prepare w pou vizit la.

1. **Mande yon kont MyChart** si ou poko genyen youn. Ale nan https://mychart.nationwidechildrens.org/MyChart/publicforms.asp?mode=showForm&formname=ActivationReq
2. Telechaje aplikasyon **Zoom Cloud Meetings** nan sou telefòn ou.
3. Verifye li imedyatman pou asire w aplikasyon an te telechaje. Si w gen difikilte pou telechaje aplikasyon an, klike isit la pou jwenn konsèy ak astis sou **Zoom**. https://support.zoom.us/hc/en- us/articles/206175806-Frequently-Asked-Questions

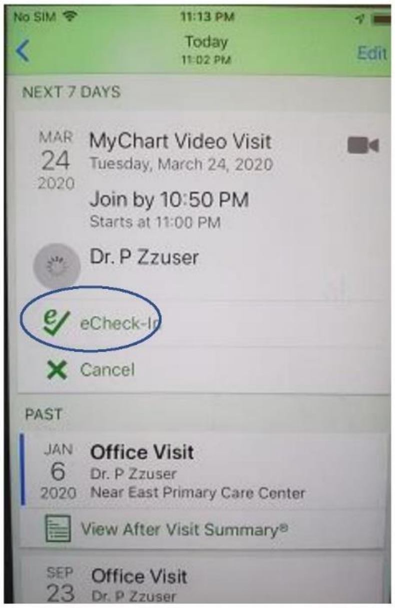
4. **Pa ouvri aplikasyon Zoom nan lè w kòmanse vizit MyChart ou a**. MyChart pral otomatikman ouvri zoom avèk ID reyinyon kòrèk la pandan w ap enskri an.

Nan jou vizit ou a, **konekte ak kont ou an sou Aplikasyon MyChart la 15-30 minit anvan lè vizit la**.

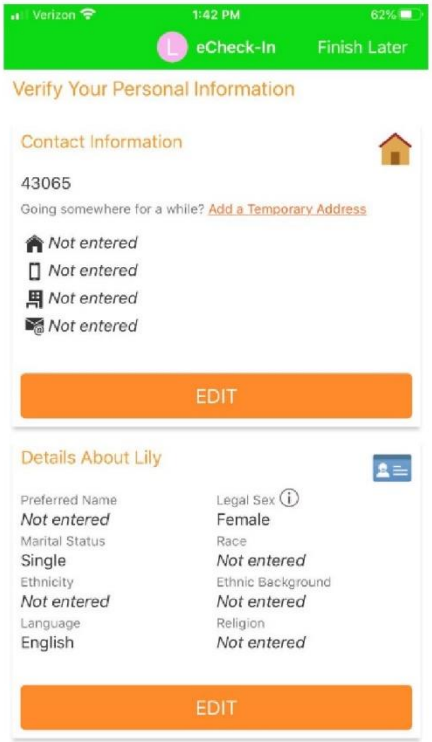
Aprè w fin lanse kont MyChart ou an, klike sou non w/non pitit ou a, klike sou randevou epi



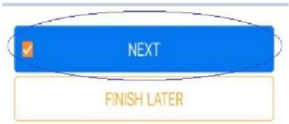
aprèsa klike sou **ECHECK-IN (ENSKRIPSYON ELEKTWONIK).**



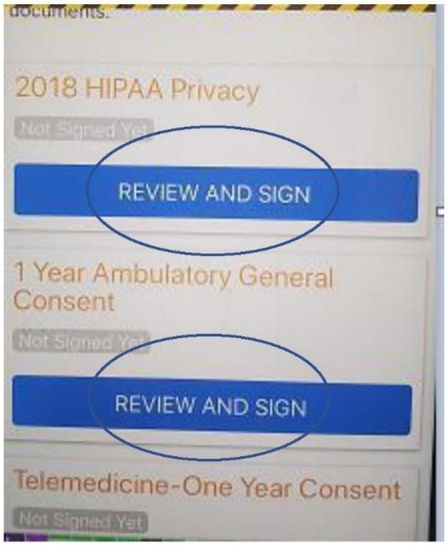
Tou depann de ki tip kont MyChart ki te kreye pou ou, premyè paj la ap montre **enfòmasyon pèsonèl**. Tanpri li l ak anpil atansyon pou asire w li kòrèk. Itilize bouton modifye a pou chanje nenpòt enfòmasyon



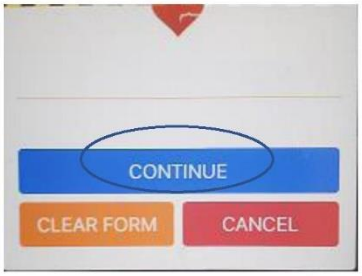
Si enfòmasyon yo kòrèk koche ti bwat la epi klike sou **Next button (Pwochen bouton)**



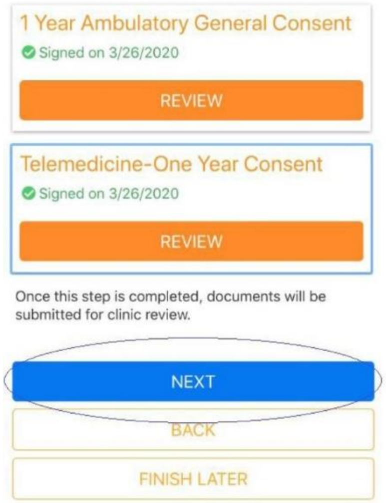
W ap gen **konsantman** anliy pou konplete anvan vizit ou a. Ou dwe **review and sign (li epi siyen)** chak konsantman ki poko siyen.



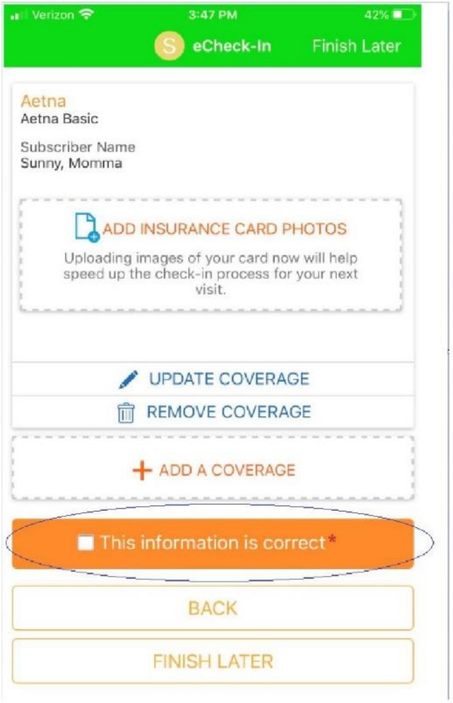
Lè ou konplete yon fòm, klike sou **CONTINUE (KONTINYE)**



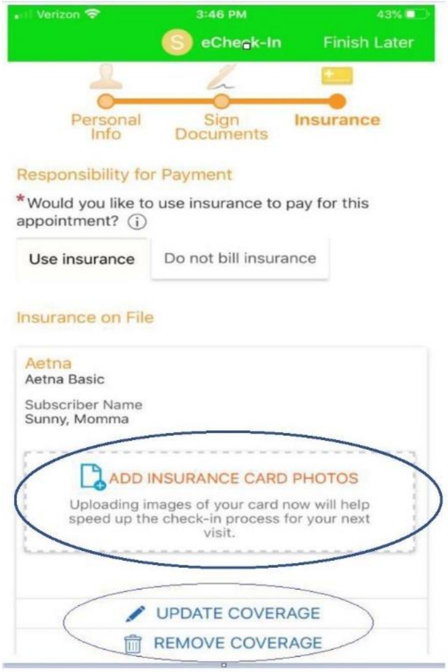
Yon fwa tout fòm yo siyen, klike sou bouton **NEXT (PWOCHEN)**



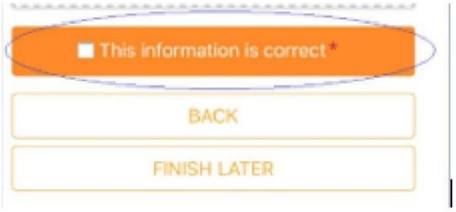
Pwochen ekran an konsène **asirans**. Tanpri li l ak anpil atansyon pou asire w li kòrèk.
Si li kòrèk, klike sou



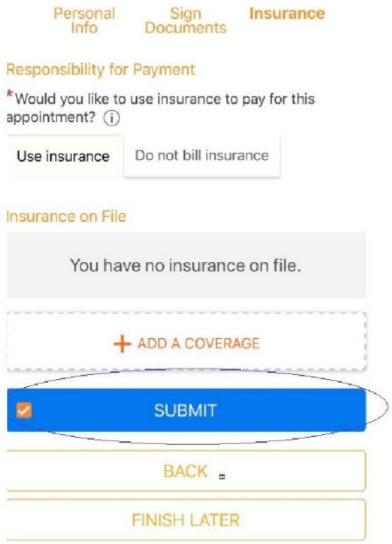
Si li pa kòrèk, klike sou update **coverage (mete ajou asirans)** oswa **remove coverage (siprime asirans).** Si nesesè, klike sou **Add Insurance Card Photos (Ajoute Foto Kat Asirans),** fè yon foto kat asirans ou an epi l ap otomatikman ajou.



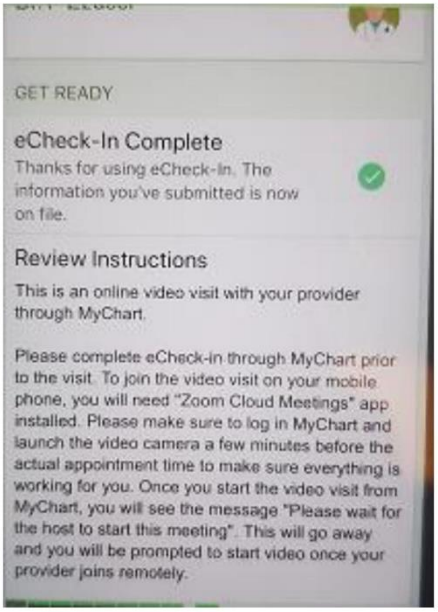
Yon fwa ou fin mete ajou oswa siprime enfòmasyon yo, klike sou bouton **this information is correct (enfòmasyon sa a kòrèk)**



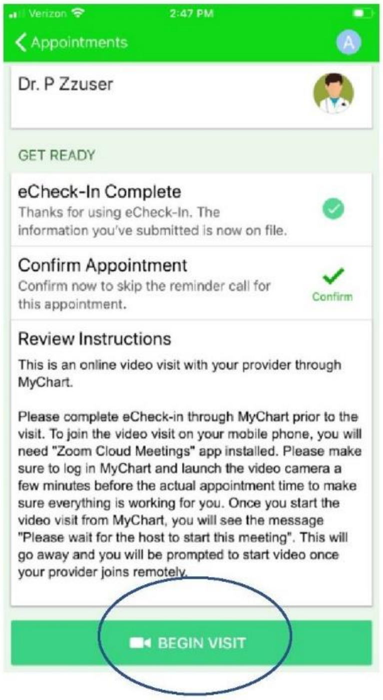
Aprèsa klike sou bouton **SUBMIT (SOUMÈT)**



Lè w fin konplete tout etap sa yo ou pral wè parèt **eCheck-In Complete (Enskripsyon elektwonik konplete)**.

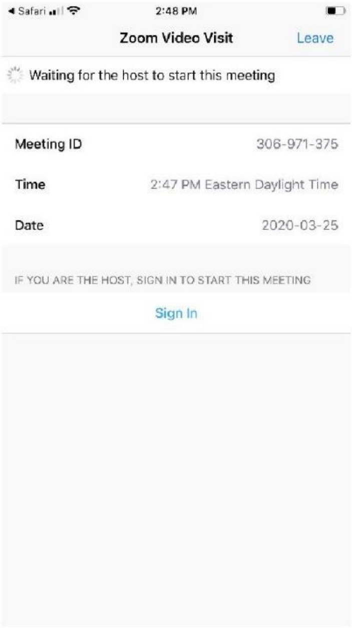


Aprè w fin konplete enskripsyon elektwonik la epi w fin siyen fòm nan, w ap wè yon bouton anba ki rele **Begin Visit (Kòmanse Vizit).** Bouton sa a ap disponib jiska 30 minit anvan lè vizit la.



Lè w klike sou li l ap dirije w nan sesyon Zoom nan.

Konsèy: Pa ouvri aplikasyon Zoom ou an lè w kòmanse vizit MyChart ou a. MyChart pral otomatikman ouvri Zoom avèk ID reyinyon kòrèk la pandan w ap enskri an.

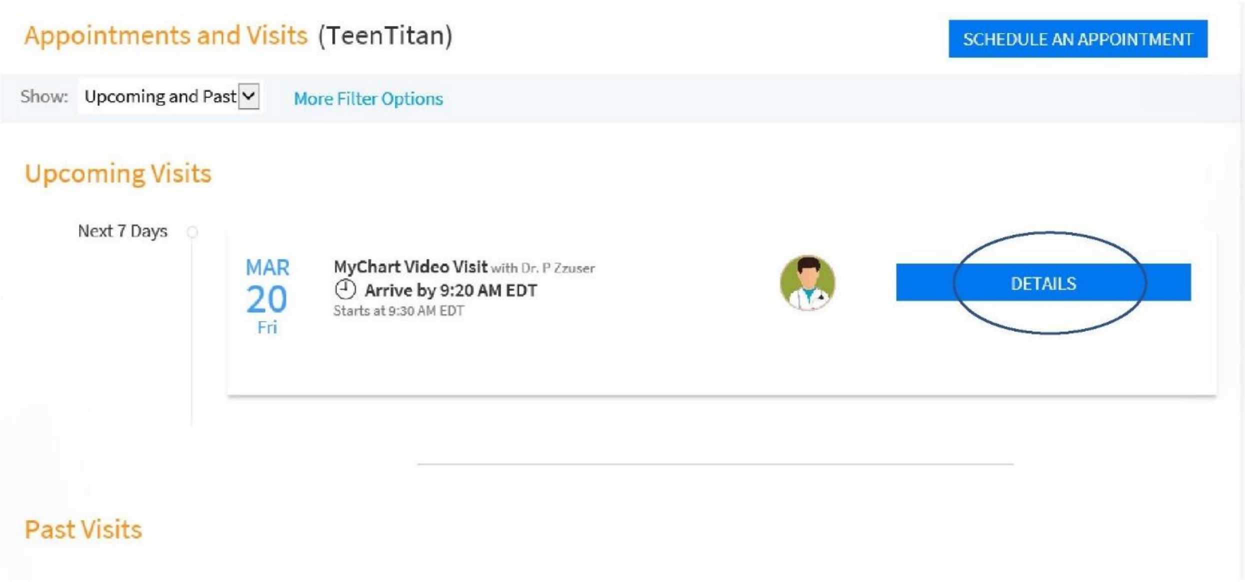


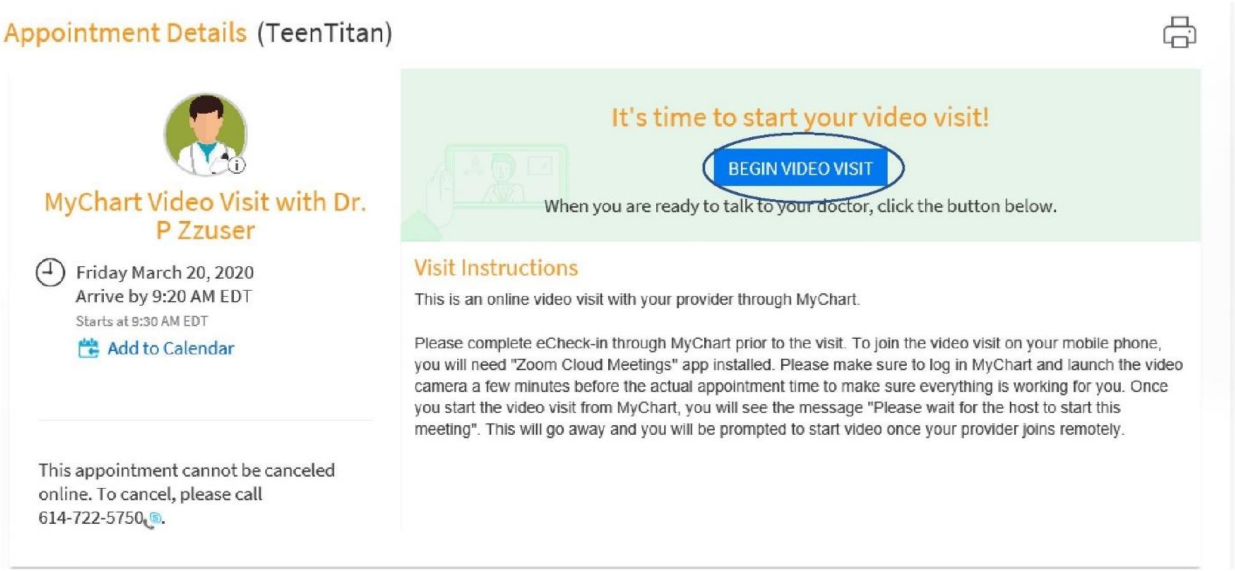
Si pwofesyonèl swen sante w la poko rive nan sesyon an w ap wè yon ekran ki gen enfòmasyon reyinyon an jan sa endike pi wo a. Pa kite sesyon an. Pwofesyonèl swen sante a ap avèk ou nan yon ti tan. Li pa bliye vizit videyo ou a.

Seksyon III

Si yon paran oswa yon adolesan ki gen pwòp kont MyChart li vle antre nan apèl la aprè lòt la fin fè enskripsyon elektwonik la, swiv etap ki anba pou antre.

Ale nan **Visits (Vizit),** aprèsa **Appointment and Visits (Randevou ak Vizit).**
Klike sou **DETAILS (DETAY)**





Seksyon III

Si w gen nenpòt lòt vizit aprè w fin fè premyè enskripsyon elektwonik ou a, enfòmasyon yo ap rete valab pou 30 jou, epi w p ap bezwen fè enskripsyon elektwonik ankò. Ale nan **visits (vizit),** aprèsa **appointments and visits (randevou ak vizit).** Ale nan randevou epi klike sou **Details (Detay)**. Aprèsa klike sou **Begin Video Visit (Kòmanse Vizit Videyo)**.