

Safety First: How We're Caring for Our Patients and Visitors During COVID-19

At Nationwide Children's Hospital, the health and safety of our patients, families and staff has always been our top priority. During the COVID-19 pandemic our mission remains the same. We look forward to welcoming you for care and thank you for your partnership in keeping all of us safe. Here are some changes you'll notice during your next visit:



Universal Masking

- Providing hospital-grade masks for everyone over the age of 2 during every visit
- Equipping clinical staff with additional personal protective equipment (PPE)



Physical Distancing Throughout Our Locations

- Limiting visitors (two per patient for outpatient visits and procedures and four per patient for inpatient care)
- Limiting the number of people in elevators
- Installed Plexiglas dividers at all registration locations
- Rearranged waiting room seating to allow patients and their visitor to stay 6 feet apart
- Asking families to wait in their car until we are ready (care teams are sharing details with families)



Continual Cleaning and Sanitizing

- Increased the number of times our facilities are being cleaned and sanitized
- High-touch areas like door handles, elevator buttons and telephones are being given especially frequent attention
- Appointments are being spaced to allow additional deep cleaning of exam rooms and clinical spaces between patients
- Encouraging patients and families to use hand sanitizer and practice good hand washing



Scheduling

- Scheduling fewer patients to maintain physical distancing on-site
- Continuing to offer telehealth phone or video visits if appropriate

How can we help? *Your care team is happy to address questions specific to your child's care. We have additional resources at [NationwideChildrens.org/COVID-19](https://www.nationwidechildrens.org/COVID-19).*



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