

EVERYTHING MATTERS

Inside

NATIONWIDE CHILDREN'S
an Employee Publication



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National Reputation

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SPRING 2016

FULFILLING OUR PROMISE TO HELP KIDS EVERYWHERE

Nationwide Children's Hospital impacts the lives of children and families in Cental Ohio every day, but it doesn't stop there. The hospital continues to expand its reach. In fact, in 2015, Nationwide Children's served patients from all 50 states and 41 different countries around the world, totaling more than 1.2 million visits. That's impressive!

The care you give and the work you do for all of our families is helping Nationwide Children's fulfill its mission and also build our national reputation as a preeminent pediatric hospital and research leader. This helps attract the best and brightest talent to join our team so we can help even more children.

Learn more on [page 4](#)

Thanks to the hard work of staff like Andy, a nurse in Neurology, Nationwide Children's can provide Best Outcomes. Our Tumblr features Andy and the stories of many other staff members. Read more at NationwideChildrensHospital.Tumblr.com



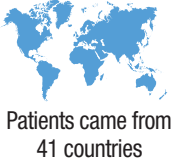
Expanding To Help More Kids

Helping kids everywhere is an integral part of our mission. Did you know Nationwide Children’s is now America’s largest children’s hospital based on the most recent data from CHA-Member pediatric hospitals? The data also shows Nationwide Children’s is the largest neonatal network and the largest provider of inpatient pediatric surgeries. It truly takes a team effort to provide the best care.



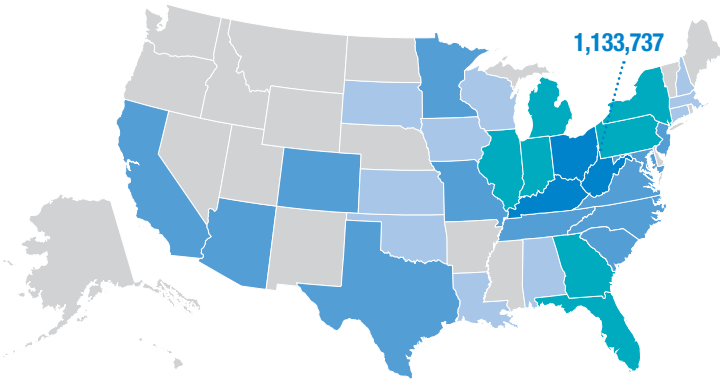
TOTAL PATIENT VISITS
1,203,605

(excludes Behavioral Health and Home Health)



U.S. PATIENT VISITS

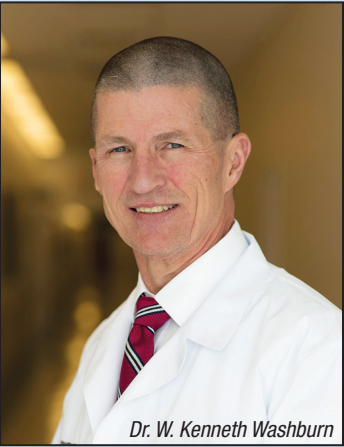
0-49 50-99 100-299 300-999 1,000+



Our national reach expands beyond just the hospital. The Corporate Alliance team (learn more about Corporate Alliance in the Spot Reads on **page 9**) has partnered with companies across the country to create campaigns that build awareness and raise vital funds for Nationwide Children’s. The Help Kids Everywhere campaign, launched in April, included a two-page spread in People Magazine, print insertions in a handful of other publications, a television spot and more.

**Based on most recent data from CHA-member pediatric hospitals*

**PARTNERING TO
INCREASE
CAPABILITIES**



Our strategic plan focuses on best people and best programs, and with Dr. W. Kenneth Washburn at the helm of establishing our first Pediatric Transplant Liver Program, Nationwide Children’s will continue to make its mark on the national level.

The recent appointment of Dr. Washburn as director of transplant programs at Nationwide Children’s and The Ohio State University Wexner Medical Center launches our hospital capabilities to the forefront. Not only does Nationwide Children’s offer the only pediatric kidney program in central Ohio, the partnership with Ohio State Wexner Medical Center is key as they are nationally recognized for transplantation. Now, families don’t need to travel as far and will receive top care right here in Columbus.

Leading The Way

Providing the highest quality care to all children is the foundation of Nationwide Children’s Hospital. We couldn’t accomplish this without your hard work; thanks to you, the hospital is a national health care leader.

With a patient visit increase of more than 20 percent last year, Nationwide Children’s Best Outcomes vision is more important than ever. You see it in our research — a gene therapy approach for Sanfilippo syndrome type A recently approved for clinical trials was developed by our researchers. You see it in our staff — Vicky Armstrong has been with the hospital more than 35 years and her contributions are instrumental to improving the outcomes and reductions in infant mortality. She and Dr. Cunningham are leading the way in our reduction of CLA-BSI. With the strong commitment of our employees, we were able to serve children during more than 1.2 million patients last year.

At Nationwide Children’s Hospital we have the best people, with the best programs working on the best outcomes. Thank you for all you do to fulfill our promise to help kids everywhere.

Steve Allen, MD



Dr. Steve Allen

Coincidental Colleagues: A Miracle Reconnect

Each day as you interact with patients and those in the community, you never know just who you may impact through the care you’re providing.

Dr. Richard Brill, Chief Medical Officer at Nationwide Children’s, had a very memorable encounter at a presentation he made for last fall’s Veterans Day Celebration. Dr. Brill was recounting a story where, more than 25 years ago, he worked on a case at the Portsmouth Naval Hospital. There, a then-19-year-old in the Army was in the hospital with collapsed lungs. Despite numerous chest tubes, a host of problems and very little chance of survival, the young man miraculously recovered.

As Dr. Brill shared this story with those at the celebration, it struck someone in the audience. Tim Duer, who works in Information Services, realized that he was the very patient in the story. He told this to Dr. Brill after the celebration — Dr. Brill had no idea that the patient he had served was working alongside him as a co-worker. Tim showed Dr. Brill his medical records, confirming that he was, indeed, the miracle patient.

Dr. Brill and Tim’s story is a reminder that everyone matters and that each encounter you have not only means something in the lives of others, but it can circle back to you. To see their miracle reunion, search “Tim’s Story” on the Nationwide Children’s YouTube channel.



Dr. Richard Brill and Tim Duer

5 minutes

WITH

Rick Miller

Rick Miller serves as the President and Chief Operating Officer for Nationwide Children's Hospital. He's been with the hospital for more than 30 years, having started as a summer resident in 1985. He's worn many hats around the organization, including Director of Planning, Vice President of Human Resources and Vice President of Operations.



If I'm not at my desk/unit, you can probably find me...

Walking to someone else's department or office – I try to get out of my office whenever possible!

Are you involved in any community or volunteer work? Why?

The hospital receives so much support from the community, and we are partners with other organizations such as adult hospitals, school systems, the Red Cross, etc. I serve on the YMCA Board and the Red Cross Hospital Advisory committee. The YMCA mission overlaps considerably with Nationwide Children's mission.

What virtue or trait do you appreciate the most in your colleagues?

Their strong commitment to patients/families. This is the thing that attracts many staff/physicians to Nationwide Children's, and keeps so many of us here for 20, 30 or even 40 years.

What is your proudest moment?

2012 was a truly remarkable year for Nationwide Children's – we opened the new Tower and made the U.S. News Honor Roll for the first time. The Tower alone represented more than six years of work and effort by thousands of managers, physicians and staff who participated in its design and suffered through four years of construction. Our Board members were also very engaged in the planning/design process. The Tower's design and execution was almost flawless – and our patients and families will benefit for many decades to come.

Favorite Cafeteria meal?

The salad bar is great, as is almost anything involving the word "casserole." But I eat almost everything – made to order sandwiches, pizza, soups. There are too many choices. Kathy Grover and the entire Nutrition Services team have done a great job at providing food and service that responds to our staff's wants and needs.

Favorite animal friend?

I would have to go with the Eagle. Kids especially seem to love it.

Favorite movie?

Too many to mention: *Shawshank Redemption*, *The Godfather* (parts 1 & 2), *To Kill A Mockingbird* (am I showing my age?) I took my kids to see *Guardians of Galaxy* and *The Lego Movie* – strongly recommend both.

Favorite way to relax?

It's not always relaxing, but when not at work, I am usually doing things with my kids.

What talent would you most like to have?

I'd like to be a better sleeper! I guess that is not really a talent?

RESEARCH

FDA Approves Sanfilippo Treatment Developed by Our Gene Therapy Researchers

February 29, 2016 was a very big day for gene therapy researchers at Nationwide Children's Hospital and for patients with Sanfilippo syndrome type A, a rare and life-threatening genetic disease that leads children to progressively lose the ability to speak, walk and eat.

Sanfilippo syndrome type A is the most common and severe type of Sanfilippo syndrome, occurring in 1 in every 70,000 births. Children usually do not show symptoms until after their first year of life. Currently, there is no cure for Sanfilippo syndrome, and treatments mainly include supportive care.

But on February 29, Abeona Therapeutics, a company that focuses on developing treatments for severe and life-threatening rare diseases, announced FDA approval of a new clinical trial for Sanfilippo syndrome type A. The trial will use a gene therapy approach, also known as ABO-102, developed by researchers at Nationwide Children's.

“THE PROGRESS OF ABO-102 INTO HUMAN CLINICAL TRIALS REPRESENTS A SIGNIFICANT MILESTONE IN ADVANCING OUR RARE DISEASES PRODUCT PIPELINE TOWARDS ACHIEVING VALUE FOR PATIENTS AND THEIR FAMILIES, AS WELL AS SHAREHOLDERS.”

Steven Rouhandeh, Executive Chairman of Abeona Therapeutics

Douglas McCarty, PhD, Haiyan Fu, PhD, and Kevin Flanigan, MD, are principal investigators in the Center for Gene Therapy at The Research Institute at Nationwide Children's who developed the novel gene therapy approach. It involves a one-time delivery of a normal copy of the defective gene to cells of the central nervous system, to reverse the effects of the genetic errors that cause the disease.

“The gene therapy approach has been developed over many years of effort by Drs. Douglas McCarty and Haiyan Fu at Nationwide Children's. It represents a new treatment paradigm for addressing this relentlessly progressing disease with a single, intravenous administration,” says Dr. Flanigan. “Their efforts, along with the dedicated support of many patient foundations, has allowed the advancement to a clinical trial of a new treatment option to meet this devastating unmet medical need.”

The FDA-approved study is a phase 1/2 dose escalation clinical trial, which means it is designed to find the best and safest dose based on how well patients can tolerate the treatment. The trial will include six to nine patients with Sanfilippo syndrome type A.

Learn more about our work with gene therapy: NationwideChildrens.org/Center-For-Gene-Therapy



What You Should Know About the Faculty Office Building

How to Get There

What You'll Find

Who You'll Find

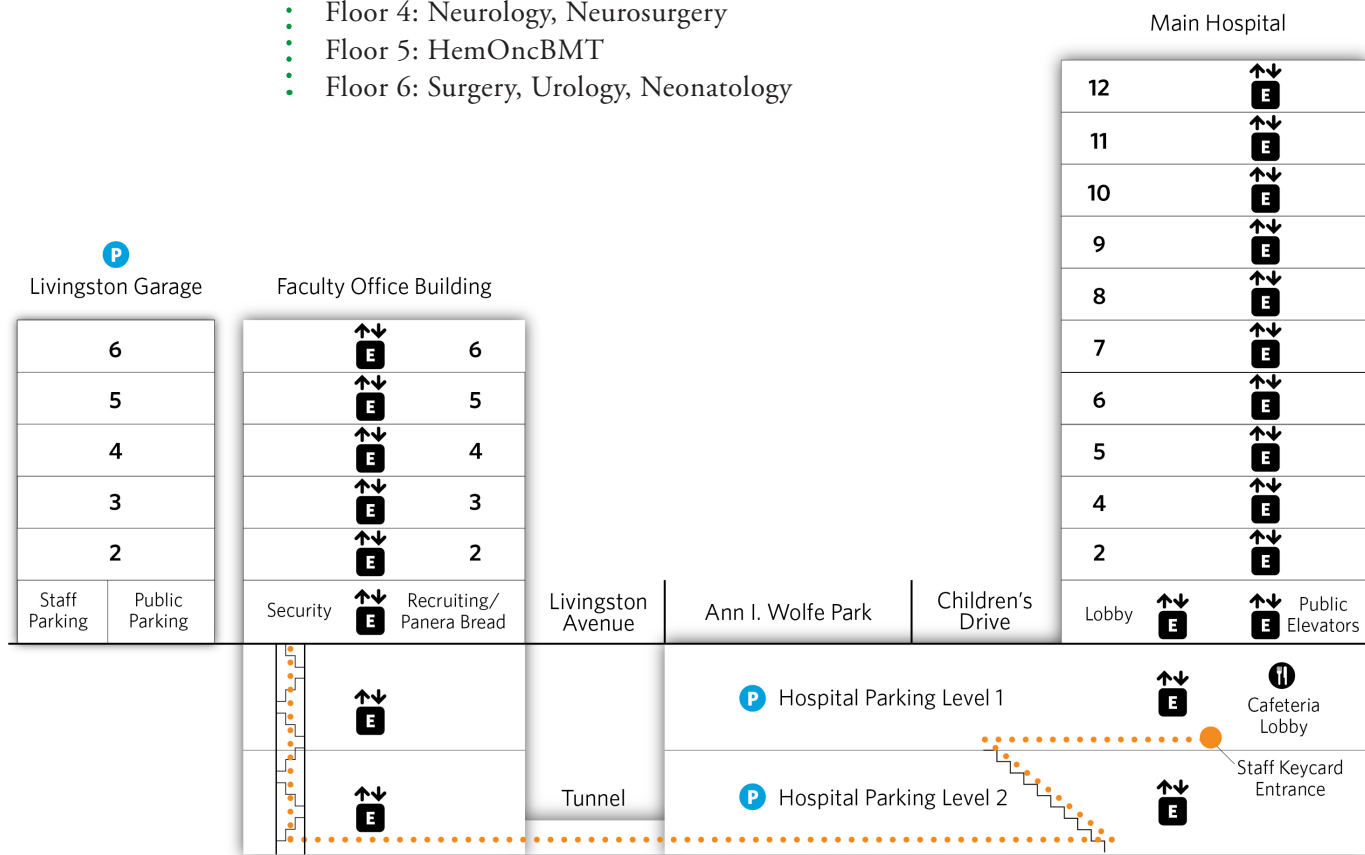
With the opening of the new Faculty Office Building (FOB) this spring, we've rounded up some key information about the new space.

The 163,000 square foot, six-floor building (plus two below-ground levels) is housing clinical faculty teams. Our Employment Services and Security will also be calling the FOB home. And if you're looking for a new place to grab food, retail space on the first floor includes a Panera Bread coming in the fall of 2016.

Did you know there's a tunnel to get you to FOB without ever stepping outside? Here's a hint before you begin the walk over: Don't forget your badge! You'll start in the lower-level cafeteria lobby, where you'll badge through the door across from the vending machines. This door takes you to P1 of the Hospital Parking Garage (underground parking garage), and after a U-turn to another badge-access door, you'll take a stairwell down to the P2 elevator bay. (These steps avoid staff using the public elevators.) Time for another U-turn! You'll end up on P2 of the Hospital Parking Garage, and after a quick walk through the crosswalk, there is a badge-access door to the tunnel. Walk underneath Livingston Avenue and you'll end up in the lower level of FOB. Then, simply take the stairs up to the lobby to whichever floor you need.

FOB OCCUPANTS

- Floor 1: Human Resources Recruiting, Security Staff
- Floor 2: Emergency Med, Critical Care, HNHF
- Floor 3: Hospitalists, CBH/CIPP, Community Wellness
- Floor 4: Neurology, Neurosurgery
- Floor 5: HemOncBMT
- Floor 6: Surgery, Urology, Neonatology



Safety and Quality Be a Zero Hero: CODE ADAM

ARE YOU UP TO SPEED ON YOUR CODE ADAM PREVENTION KNOWLEDGE?

Code Adam occurs when a patient is removed from the hospital by an unauthorized individual. Here are three ways you can prevent a Code Adam by being a Zero Hero.

Tailgating

Stop those trying to enter an off-stage area by asking to see an ID or a badge. Offer them assistance with a friendly challenge: "I don't see your badge – how can I help you?"

Elopement

Be situationally aware, older patients may try to leave the hospital on their own, so keep a close eye in case they're planning an exit or recruiting a friend to help them.

Abduction

Parents or visitors may try to remove a patient without permission. Be aware of those transporting patients without a badge or staff escort.



Spot Reads

Corporate Alliance Update

Did you stop in a Lane Bryant or Justice store anywhere in the United States this spring? If so, you may have seen the in-store promotions for Nationwide Children's. These partnerships raise much needed funds for lifesaving research and care as well as the national visibility of Nationwide Children's.

Along with Lane Bryant and Justice, Nationwide Children's has 2016 campaigns with Nationwide and the Dale Jr. Foundation, Cheryl's Cookies, Thirty-One Gifts and Big Lots. Last year, these partnerships raised more than \$3.4 million. To learn more about our corporate partnerships, visit NationwideChildrens.org/partners

Supply Exchange Makes Office Needs Easy

Ever wonder what to do with those 200 extra file folders you have hanging around your office that no one needs? Don't fear – that's where the new Supply Exchange site comes in!

To encourage cost savings and make best use of our resources, Supply Exchange is a site where staff can either post extra office supplies they have or request things they need. It's that easy – and it's a win-win for all!

Find Supply Exchange on [ANCHOR](#), under the Tools and Resources tab.

Walking on *Sunshine*

“Live in the sunshine. Swim the sea. Drink the wild air.”
- Emerson

Spending time outdoors can be energizing and invigorating. Spring is the perfect time to amp up your physical activity and get outside. Plan to meet a friend after work for a neighborhood walk. Visit a new Metro Park. Train for a 5K or half marathon. Take an outdoor group fitness class. Schedule a walking meeting with one or two co-workers. All of these are great ways to enjoy the outdoors while burning some calories.

The Benefits of Being Active Outdoors

- 1** Time travels faster when you're outside compared to a gym. Whether you're exploring new routes, seeing new faces or appreciating your surroundings, being outside will combat workout boredom and encourage you to extend your workout time.
- 2** Use your surroundings to add strength training to your workout routine. Try push-ups on a step or tricep dips on a bench.
- 3** Boost your mood by breathing in fresh air and reducing your stress level.
- 4** Exposure to natural light during the day can improve the quality of sleep at night.
- 5** The act of walking (i.e. a walking meeting) leads to an increase in creative thinking and can enhance relationships with co-workers.

Looking for more ways to stay active, all year long?

Visit the **Employee Wellness page on ANCHOR**.

There you'll find monthly events, fitness discounts, challenge information and more.



Wellness Winners: Nominate a Co-worker

Has one of your co-workers made a lifestyle change that has contributed to their overall health and wellness?

Nominate them to be a Wellness Winner — monthly winners are featured on ANCHOR and receive a \$50 gift card.

Nominate a co-worker on the **Employee Wellness ANCHOR page**.

Employees and Volunteers of the Month



JANUARY
EMPLOYEE OF THE MONTH

Cindi Warner
Audiology
Length of Employment: 19 years

Cindi, who serves as a true team player in her department, is known for good ideas, a cheerleader spirit and the ability to keep patients' best interests at heart.

Patients needs are always at the forefront, and Cindi asks questions and checks her work to ensure accuracy. During a recent change to Audiology's Hearing Clinic program model, Cindi suggested all changes be turned into a script so families are correctly informed of the changes by all front desk staff and nurses. Co-workers cite Cindi's passion and positive attitude as great strengths.



JANUARY
VOLUNTEER OF THE MONTH

Judy Manley
More than 3,500 hours of service

Judy Manley began volunteering at Nationwide Children's Hospital in 1990 and has dedicated 3,500 hours of service. She serves as both an office volunteer and activity group volunteer.

Her peers describe her as a friendly, helpful and flexible individual with a positive attitude. "Judy is patient, friendly and engaging in evening activity groups," shares Activity Assistant Megan Francis. "Her high spirits (and assorted creative accessories) bring a smile to the patients, families, staff and volunteers."



FEBRUARY
EMPLOYEE OF THE MONTH

Jacob Sprague
Westerville Surgery Center
Length of Employment: 9 years

Jacob fully embraces Nationwide Children's one-team approach: He routinely uses Zero Hero principles to catch near-miss events, treats all patients with respect and is open to learning new things. He steps in to help whenever necessary — colleagues share that Jacob goes above and beyond to be an agent of change at the Westerville Surgery Center (WSC). Jacob is a member of the campus-wide Code Violet Team, manages many facets of the WSC including supplies and machines, and is aware of hospital standards. He also gives back to the community through volunteering.



FEBRUARY
VOLUNTEER OF THE MONTH

Nicholas Conn
More than 350 hours of service

Nicholas began volunteering at Nationwide Children's Hospital in 2012 and has dedicated 350 hours of service. Staff describe him as a reliable volunteer with a kind heart and respect for children. If there are no children to play with, Nick tends to every detail and keeps the Clubhouse toys in tip-top shape. "Nick is great at building relationships with kids," shares Sibling Liaison Lisa Bendler. "I always look forward to the time of the week he volunteers."



MARCH
EMPLOYEE OF THE MONTH

Maudie Orraca-Tetteh, LPN
Gastroenterology Clinic
Length of Employment: 10 years

Maudie provides best outcomes to patients on a regular basis, going out of her way to ensure patients and families receive the best care. For example, Maudie recently spent a lunch break

making sure a family was taken care of, and she developed handouts with directions so patients can easily find things within the hospital. You'll find Maudie with a smile on her face and working hard to lift her clinic's mood elevator. She wears many hats for the GI clinic, including her responsibilities as the Ebola Virus Disease trainer, Teach Back Trainer and Epic Superuser.



MARCH
VOLUNTEER OF THE MONTH

Jacob Ebright
More than 260 hours of service

Jacob Ebright began volunteering at Nationwide Children's Hospital in 2013 and has dedicated more than 260 hours of service. Jacob has volunteered in a variety of areas, beginning with the art cart and most recently volunteering on the H8 patient units. H8 unit nurses say Jacob is a reliable, consistent and friendly Sunday morning volunteer who's a valuable addition to the H8 volunteer team. Patients enjoy when he visits their rooms, and Jacob ensures playroom and toy resources are clean and safe for patients and siblings.



Nationwide Children's Hospital
700 Children's Drive
Columbus, Ohio 43205-2696

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on the
SPOT

Sarah Sparhawk

Licensed Professional Clinical Counselor

When: 1:30 p.m.

Where: Center for Autism Spectrum Disorders

Sarah Sparhawk has been working at Nationwide Children's for a decade, spending all 10 years as part of the Center for Autism Spectrum Disorders. "I started as an aide, then a senior aide and then case supervisor," Sarah says. "I went back to school while still working here to get my Masters in counseling." Most days Sarah counsels clients, but other duties include contacting parents, attending supervision and school meetings, and serving as a group coordinator. "I love the extremely supportive staff," Sarah says. "Our team is small but supportive — we have seven on our counseling staff. The best thing about the job is seeing the progress our kids make and seeing the things that go well for them."

To nominate someone for "On the Spot," email
EverythingMatters@NationwideChildrens.org