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# Leading the Journey to Best Outcomes



Lee Ann Wallace MBA, BSN, RN, NEA-BC Senior Vice President, Patient Care Services, Chief Nursing Officer

s I am writing this, we are still facing pandemic challenges and awaiting a visit from The Joint Commission on Accreditation of Healthcare Organizations (JCAHO). We are in year three of the journey towards our fifth Magnet redesignation.

Despite the lingering pandemic, unpredictable weather and staffing challenges, our staff remains resilient, courageous and committed to providing the highest quality nursing care to our patients and families. I am so proud of each of you as you have managed the stresses at work while balancing the needs of home, families and friends.

We are also developing our new Nursing Strategic Plan that will focus on Nursing Presence and Image, Infrastructure, Professional Practice and Development of our Talent. A key strategy under Professional Practice is the promotion of Evidenced-Based Practice and Clinical Inquiry. We want to dramatically increase our nursing research and publications, creating an entire team of nurse researchers, resulting in Nationwide Children's Hospital leading the way in Pediatric Nursing.

I hope these articles help to highlight the extraordinary work our nurses have accomplished and inspire you to think about your role in creating best practice through nursing research at Nationwide Children's.

# Improving Outcomes Through Innovation: A Multidisciplinary/Family-Centered Approach to Developing an mHealth App in the Hematopoietic Stem Cell Transplant Population

Jessica Ralph, BA, Research Coordinator, Center for Biobehavioral Health Micah Skeens, PhD, RN, CPNP, Principal Investigator/Nurse Scientist, Center for Biobehavioral Health



In the United States, poor adherence accounts for up to 70% of all medication-related hospital admissions, resulting in \$100 billion in health care costs annually. An estimated 50-80% of pediatric patients are nonadherent. Reasons for non-adherence are multifactorial. The most important determinants of non-adherence are consistently documented as complexity and duration of treatment regimens, as well as forgetfulness. Extensive pediatric adherence research exists in many chronic illnesses such as solid organ transplant, cystic fibrosis and diabetes. However, there are limited studies in children receiving hematopoietic stem cell transplant (HSCT), and all report suboptimal adherence rates (52-78%) that worsen over time.

HSCT is the transplantation of hematopoietic stem cells derived from bone marrow (i.e. bone marrow transplant or peripheral blood stem cells). HSCT became the common treatment for life threatening malignant (e.g., leukemia, lymphoma) and non-malignant (e.g., aplastic anemia, sickle cell disease, immune deficiencies) disorders in the mid-1900s. Recipients of bone marrow transplants must adhere to multifaceted outpatient regimens that require strict personal hygiene, environmental restrictions and complex medication regimens. Lack of adherence to any of these regimens can be life-threatening. Adherence to immunosuppressant medications during the acute phase (first 100 days) post-transplant is critical to prevent graft versus host disease (GVHD) and avoid graft failure. Non-adherence to oral medications has been associated with a greater incidence of infections in children during the outpatient HSCT treatment phase. However, no studies have

examined adherence specifically to immunosuppressant medications, which are key to engraftment and ultimately survival. Children undergoing difficult HSCT that require medication indefinitely are at high risk for medication non-adherence.

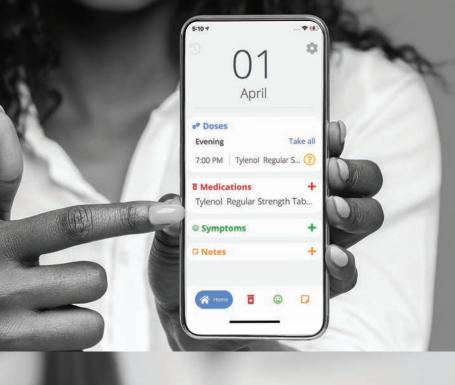
In pediatrics, adherence relies largely on caregivers to fill prescriptions, retrieve medications and administer them correctly. Behavioral economics (BE) suggests that small reminders can produce and sustain behavior change. With mobile health (mHealth) access nearly ubiquitous and an estimated 3.7 billion mHealth app downloads in 2017 alone, technology has great potential to improve adherence. These types of universal interventions could be easily delivered by nurses as a frontline approach to family education and care.

With a strong clinical background and knowledge of the limited literature, our research team set out to develop and evaluate novel mHealth approaches to improve adherence and clinical outcomes among children receiving HSCT to prevent morbidity and mortality. We believed a mHealth app designed to send medication reminders to caregivers may increase adherence to immunosuppressants, thereby potentially reducing GVHD, readmissions and mortality. Knowing the importance of stakeholder (e.g. patient, parent/caregiver, provider, nurse) input the team used a mixed methods implementation approach to develop an mHealth virtual assistant "BMT4me" aimed at meeting the needs of caregivers post-HSCT. The development was funded by several sources including; the DAISY Foundation, the ONS Foundation and the National Institute of Nursing Research. (NINR)



**PRIOR TO PROTOTYPE DEVELOPMENT,** the team knew that investigating the child/parent perspective and understanding their needs would be crucial to developing an application that would be meaningful, user friendly and most relevant to families' experiences in and out of the hospital. With this in mind, we began a qualitative study exploring the experience of adherence post-transplant in both parents and children. The study partnered a nurse scientist with clinic staff RNs to recruit, interview and analyze data from 16 parent/child dyads in the HSCT outpatient clinic. Parents and children shared their adherence experience as well as provided invaluable feedback related to initial app development. We learned from parents that scheduling was a significant barrier to adherence. Children understood the importance of taking their medications, however they did endorse difficulty with adherence due to the large quantity, the horrible taste and the overall side effects. The feedback from parents and children was instrumental in the development of the prototype.

continued page 8



"Medications don't work in those that don't take them." – Edward C. Koop

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Health care

provider

focus groups

#### RECOGNIZING THAT ANY INTERVENTION AIMED AT IMPROVING HEALTH OUTCOMES REQUIRES A

**TEAM APPROACH**, our study team next conducted three focus groups with a total of 25 health care providers, physicians, nurse practitioners and nurses, using the prototype developed by Research Information Solutions and Innovation (RISI). Our hope was to continue exploring the potential benefits and obstacles of implementing a mHealth virtual assistant for HSCT patients. The providers offered a unique and extremely valuable perspective.

App related ideas from the focus group ranged from creating color-coded pop-ups to notify families of upcoming prescription renewals, to connecting the app to Electronic Medical Records (EMRs) via scannable QR codes for ease of checking medication lists and adherence at follow-up outpatient appointments. Thanks to the engagement and feedback of stakeholders in the focus groups, several revisions were made to the app to make it more user-friendly from a provider perspective as well.

PHASE Caregiver pilot

THE NEXT STEP IN THE PROCESS WAS TO TEST IT! In fall of 2020, the study was funded by the NINR K99/R00 mechanism. This five-year grant allows for additional academic training for the principal investigator, as well as usability testing followed by a small pilot randomized control trial. Currently the study is in the usability phase with the goal to further develop and then pilot the BMT4me mHealth app to enhance adherence to immunosuppressant therapy given at home during the acute phase post-HSCT. In just four months, a total of seven patients have enrolled in the study. The preliminary feedback has been overwhelmingly positive. Caregivers have identified how beneficial it is, especially upon discharge, stating, "it's helpful in not forgetting medications...especially with other kids and things going on." Caregivers also vocalized an appreciation for the notes feature, which allows them to track their child's physical symptoms on any given day, claiming that it helps their memory recall during followup clinic visits with providers. Finally, because of the frequent change in medications and dosages post-discharge, caregivers have confirmed that they "like that part of it [the app] that helps track medications the further you get from discharge and the less you are seen in the hospital." A transition period when tracking and adherence can become especially overwhelming and difficult

#### to maintain.

#### **FUTURE DIRECTIONS**

The pilot phase will continue for a total of 15 caregivers. The app features (Figure 1) currently include medication tracking and reminders, real time symptom tracking, notes or journal option, refill reminders and the option to upload pictures to share with the provider at a clinic appointment. One major goal of the pilot phase is to learn what features are missing and/or what additions caregivers might like to see built-into the app in the future. As data collection continues, we have been using the caregivers' novel suggestions to begin directing our next steps in the app's generation to make it more effective for families in the future. Their insight and additional features and upgrades to the app will be implemented later this year before e the randomized control trial (RCT) launches.

The goal of the next phase of study is to conduct a pilot RCT to assess feasibility, acceptability, and preliminary efficacy of BMT4me on adherence to immunosuppressant therapy and key clinical outcomes such as graft vs. host disease and readmissions relative to usual care. The study will be a multi-site trial conducted at Nationwide Children's Hospital and Cincinnati Children's Hospital Medical Center. While we hope the app will improve adherence, the ultimate goal is to improve clinical outcomes in this vulnerable population. Future work on BMT4me will focus on advancing the app towards becoming a fully-functioning virtual assistant for parents post-HSCT. The team is also working on development of a module for adolescents responsible for medication administration. This part of the app will alert parents directly in real time if a dose is missed. Using a continued multi-disciplinary approach that includes patients, caregivers, providers and researchers, the possibilities to improve care and ease the burden post-transplant are endless!

## **Clinical Collaborations:** Multidisciplinary Clinical Research **Fueling Best Outcomes**

Jamie Boster, PhD, CCC-SLP, Clinical Researcher-Speech-Language Pathology, Speech Pathology Ursula Findlen, PhD, Clinical Researcher-Audiology, Audiology

Inical researchers in the Division of Clinical Therapies work collaboratively to conduct a I range of research studies. The Research and Evidence-Based Practice Program within the division allows clinical researchers to play a unique role in research activity. They are tasked with overseeing their programmatic lines of research in addition to coordinating research projects with other departments, divisions and external partners. Clinical research is being conducted in the fields of audiology, speech pathology, occupational and physical therapies, sports and orthopedic physical therapy, therapeutic recreation, and massage therapy. Studies conducted by the clinical researchers strive to inform clinical practice and fuel best outcomes for children. Pragmatic research can occur in settings where it will be implemented, reducing the evidence-to-practice gap. The projects highlighted below demonstrate the multidisciplinary nature of the work being completed in the Division of Clinical Therapies.

In audiology, Ursula Findlen, PhD, has worked with practice. From sports and orthopedic physical therapy, a multidisciplinary team including audiology, speech Mitch Selhorst, PT, DPT, PhD, has also demonstrated pathology, plastic surgery, and Ear, Nose and Throat how collaborative research activities can be beneficial (ENT) to evaluate and improve evidence-based for informing patient care. Recently, physical therapy audiologic care for children with the Cleft Palate collaborated with Nationwide Children's Hospital Program. Results of her work have led to improvements psychologists to create a psychologically informed in care provision and optimized outcomes for children intervention that significantly improved negative with cleft palate. In the speech pathology department, thoughts and beliefs about knee pain. Their research Jamie Boster, PhD, CCC-SLP, has focused her research suggests that this psychologically informed education on children with complex communication needs who helps improve pain and dysfunction in this population. also have visual impairments. Her work with a team of speech-language pathologists recently explored current Clinical researchers in the Division of Clinical interventions and accommodations for this population. Therapies have pursued unique multidisciplinary Results of her work outlined considerations for collaborations, resulting in contributions to the researchers in the field of augmentative and alternative literature and informed therapy practices for children communication (AAC) to systematically investigate both within Nationwide Childrens and elsewhere. the design of communication devices and called for The evidence-based approaches taken by this group multidisciplinary research for children with cortical have informed improvements in clinical care and have visual impairment. Kelly Tanner, PhD, OTR/L, BCP, served as models for peer children's hospitals. Clinical from occupational therapy and Rachel Bican, PT, DPT, researchers in the Division of Clinical Therapies will PhD, from physical therapy, recently collaborated continue their multidisciplinary approach in the pursuit to publish their process for implementing telehealth of best outcomes for all our patients and families. rapidly and shared data on patient satisfaction and



numbers of visits over time. They specifically dove into patient diagnoses and therapist satisfaction. This unique collaboration has allowed Dr. Tanner and Dr. Bican to leverage clinical data and partnerships to learn from telehealth experiences and continue to inform

### Nurse Driven Evidence-based Practice Change: Quiet Time

**Caitlin McGee,** MSN, RN, CPN, H9A RN Clinical Leader **Nikkole Hernandez,** RN, BSN, CLC, C4C NICU Clinical Leader

This is the story of a nurse-driven practice change implemented during a pandemic. "Small but mighty" was our group's motto as Cathleen Opperman, RN, Nikki Hernandez, RN, and Caitlin McGee, RN, moved through the Evidence Based Practice (EBP) process. Follow our journey using the Melnyk & Fineout-Overholt seven steps as an exemplar for evidence-based practice change in your setting.

Clinical Inquiry: In late 2019, our organization was seeing lower scores in the patient/family satisfaction survey regarding "Quietness of the Hospital Environment." A subgroup of our Night-Shift-Friendly committee accepted the challenge of determining best practices and improving these scores. Our compelling question was "How can we optimize patient rest and promote quietness of the hospital environment?" According to Cook et al (2020) "Sleeplessness is exacerbated for pediatric patients, who can have difficulty returning to sleep and require more sleep than adults."

PICO Question: In hospitalized children (P), how does a designated Quiet Time (I) compared to current practice (C), affect patient/family satisfaction? (O)

### "Providing an environment without excessive noise and stimulation has been shown to decrease the duration of oxygen requirement, days on respiratory support, and the infant's length of stay"

Ahamed, Campbell, Horan and Rosen, 2018

The group reviewed, organized and synthesized 169 articles eliminating non-interventional and sorting them into three global categories: 1) Processes for Quiet Times; 2) Environmental Modifications; and 3) Modifying Care Routines. The combination of strategies provided a menu as we facilitated the primary intervention of starting a designated Quiet Time.

Due to the pandemic, implementation was slow and methodical. Five units were targeted as having the

most potential for improvement and unit leadership welcomed the initiative. Many stakeholders were approached in small groups providing a summary of the literature and asking for their contribution to the effort of minimizing disruptions to let the children sleep.

### "Nocturnal rest leads to the tuning down of the nervous system and the regeneration of muscles, and results in physiological rest"

#### (Ritmala-Castren, et al, 2015).

To facilitate success of designated Quiet Times, evidencebased interventions including environmental changes (lights, noise reduction, etc.), modifying care routines (cue-based feeding, clustering care, patient rounding, etc.) and interprofessional collaboration were part of the initiative. An interdisciplinary, interactive, self-paced module was developed to learn about the initiative. Unit entrance signs were created and Rest Warriors (RW) from each unit were determined. Following RW training, the unit employees completed the module in spring 2020. To support the RWs, weekly "potty posters" and "quotes of the week" regarding sleep were sent for four months. Go live was in May 2020 (three units) and June (two units).

Outcomes: Our goal was to improve HCAHPS scores for "Quietness of Hospital Environment." Data used to monitor success of the initiative was reduction of the number of labs drawn, B/P measured, baths given, weights taken and aerosols given from 1 to 5 a.m. This data was measured pre-intervention in Jan-March 2020, during implementation and post-intervention. The results of this effort, despite the pandemic, has been a sustained increase in HCAHPS scores and a reduction of sleep interruptions activities between 1 and 5 a.m.

While we disseminate our efforts through publishing and presenting at the national Society of Pediatric Nursing Conference in the spring, we want to challenge other nurses to explore "clinical inquiry" by asking questions about how the patient and staff experience could be better. You are the best change agent for the work that you do.

# To facilitate success of designated Quiet Times, evidence-based interventions including

environmental changes (lights, noise reduction, etc.), modifying care routines (cue-based feeding, clustering care, patient rounding, etc.) and interprofessional collaboration were part of the initiative.



"Poor sleep quality and negative mood decrease the parents' ability to sustain attention and focus, and to care for their sick child"

(Angelhoff, Edell-Gustafsson, & Morelius, 2018).

# **The Caring Nature of Clinical Trials**

Chris and Shannon Ward, Parents

hen Anderson was diagnosed with Hypoplastic Right Heart Syndrome, we knew our family's journey would be filled with highs and lows. Through Anderson's first few years of life, he underwent countless surgeries and procedures, and when you threw in a heavy struggle with eating, at times, it felt as though he couldn't catch a break.

As planning began for Anderson's last scheduled openheart surgery, the Fontan Procedure, we were approached with a life-changing opportunity. Dr. Toshiharu Shinoka and Dr. Chris Breuer and their teams told us that Anderson was a candidate for the groundbreaking Tissue Engineering Vascular Graft (TEVG) clinical trial. After talking at length with Anderson's Cardiothoracic surgeon, Dr. Patrick McConnell, we decided to enroll Anderson into the TEVG clinical trial, where he would become the first patient to receive a TEVG at Nationwide Children's Hospital.

What stood out the most about the trial was the warm and caring nature of the entire team. They answered every question we had and Anderson's heart and health were at the center of every aspect of the planning process. The team helped us understand that



the procedure did not carry any more risk than the traditional Fontan, which made it the right choice for our family. Not only could Anderson potentially benefit from a vascular graft that would grow with him as he matured, but as the team followed him longterm, we knew that the research and data collected could positively impact generations to come.

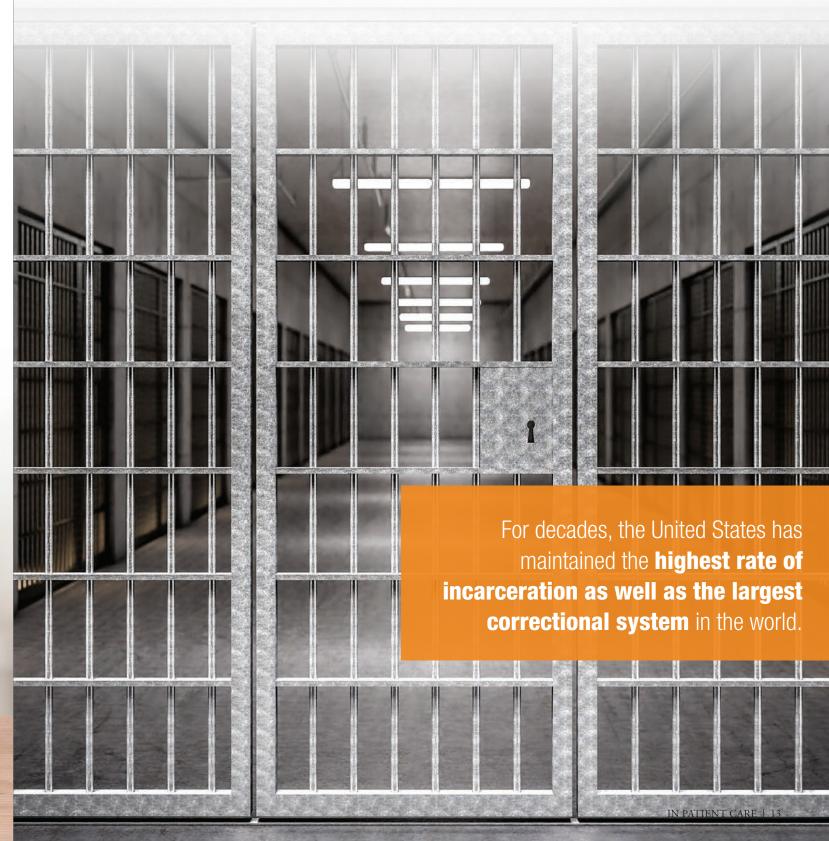
As things progressed towards Anderson's surgery date, we were nervous but confident when we learned the team's planning was extremely detailed. Dr. Breuer and Julie Breuer, the lead nurse on the TEVG team, explained the procedure had been mapped out to the second, due to different aspects of the graft being built in the research facility across the street. Everything needed to be timed perfectly, as every second mattered.

### "We were amazed when, after a week, they said that he was prepared to come home!"

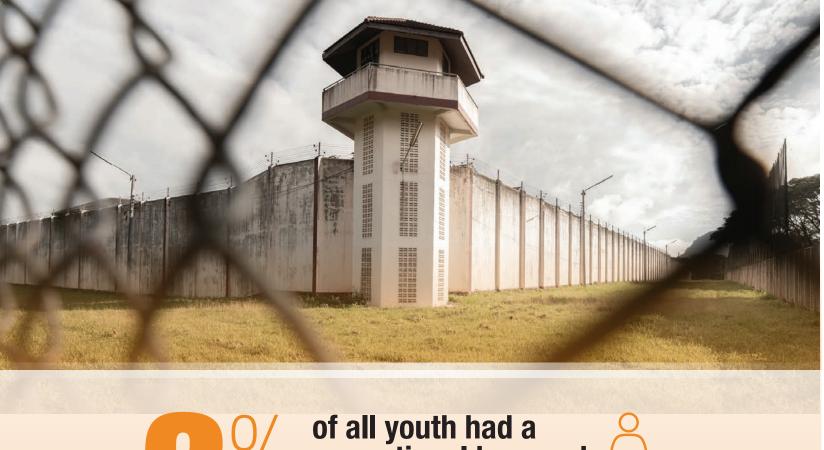
Although stressful, the day of surgery went as well as expected and the team updated us throughout the entire procedure. Once he was out of surgery, the staff in the Cardiac ICU was prepared to receive Anderson, set with special instructions for the clinical trial. The TEVG team, including the founding doctors and surgeon, checked on Anderson at least twice a day. We were amazed when, after a week, they said that he was prepared to come home.

Over the past seven years, Anderson has been seen by the TEVG team frequently, and they have become like family to us. The team goes above and beyond to treat Anderson like royalty. We are forever grateful for the entire TEVG team, and the wonderful research that is happening at Nationwide Children's as it truly changed our family's future.

Samantha J. Boch, PhD, RN, Former Postdoctoral Researcher, Abigail Wexner Research Institute at Nationwide Children's Hospital



# **Mass (Parental) Incarceration** and Child Mental Health



roughly 0 (N = 51,855)

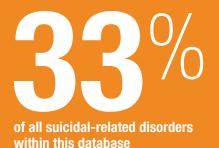
of all youth had a correctional keyword in their medical chart (e.g. prison, parole, jail, probation)

of all patients with cannabisrelated diagnoses



of all patients with traumarelated diagnoses

**BBB**/O of all patients with psychotic disorder diagnoses



of all stress-related

diagnoses

For or decades, the United States has maintained the highest rate of incarceration as well as the largest correctional system in the world. Unfortunately, the majority of those behind bars are parents. Nearly 1 in every 14 youth, or about one or two students in every classroom, have had an incarcerated parent in jail or prison. The exposure to parental incarceration, once considered "rare," is now common. Due to well-documented racial and ethnic disparities in who is arrested, sentenced and detained in the US, the effects of parental incarceration are not equally distributed. Youth who are Black, Hispanic/Latino, American Indian and youth in rural areas are much more likely to experience a parent's incarceration. The separation of a child from their parent via incarceration can lead to several psychosocial stressors which include changes in living arrangements, changes in the custodial caregiver and economic disruptions upon the parent's arrest as well as throughout incarceration. Upon release from incarceration, a record of the crime can restrict where a family can live and work, and in some states, can even restrict their eligibility for government aid.

Studies have shown that youth exposed to parental incarceration are more likely to act out, have inattention, more likely to be in foster care (and for longer), more likely to engage in delinquent behaviors in adolescence and lastly, are more likely to rely on substance use for coping compared to those unexposed. Other studies have found these youth to be less prepared for kindergarten, more likely to drop out of high school, and more likely to have greater unmet health care service needs. Children who witness a violent arrest of their parent may especially need additional trauma screening and trauma-informed therapeutic interventions.

Studies have shown that youth exposed to parental incarceration are more likely to act out, have inattention, more likely to be in foster care (and for longer), more likely to engage in delinquent behaviors in adolescence and lastly, are more likely to rely on substance use for coping compared to those unexposed.

These children are often profoundly resilient, given the disruption of the nuclear family unit as well as lack of community supports that are in place when a parent is arrested, detained and released from incarceration.

Using data from Nationwide Children's Hospital electronic health record system from 2006-2020, roughly 2% (N = 51,855) of all youth had a correctional keyword in their medical chart (e.g. prison, parole, jail, probation) likely indicating a history of personal or family justice-involvement. This 2% made up 66% of all patients with cannabis-related diagnoses, 52% of all patients with trauma-related diagnoses, 48% of all stress-related diagnoses, 38% of all patients with psychotic disorder diagnoses and 33% of all suicidal-related disorders within this database. While this sample included children who had personal or other types of family justice involvement aside from parental incarceration, findings demonstrate we can do better in identifying, and supporting families affected by the correctional system.

Determining whether mass incarceration has had more negative net effects on children is a significant public health and justice issue. More importantly, if these findings are confirmed, the urgency of preventive interventions for children affected by the correctional system cannot be overstated, especially for their mental health.

### Magnet Update: New Knowledge

Sherri Watts, DNP, RN, Former Magnet Program Director, NDNQI Site Coordinator, Professional Development

### The finding that nurses remain in hospitals where nurse innovation is valued



was developed as one of the Magnet Recognition Program<sup>®</sup> five Magnet Model<sup>®</sup> components titled New Knowledge, Innovations, & Improvements (NK).

ver 30 years ago, four American Academy of Nursing researchers studied characteristic behaviors in 41 hospitals that maintained nurse retention amid a national nurse shortage. One of the fundamental characteristics identified at these institutions was the nurses' sense of empowerment to engage in quality improvement and research.

The finding that nurses remain in hospitals where nurse innovation is valued was developed as one of the Magnet Recognition Program® five Magnet Model® components titled New Knowledge, Innovations, & Improvements (NK). Stories submitted in this component require demonstration of hospital support for nurse influence over nursing practice, practice environment and patient care through nurse participation in design, implementation and dissemination of evidence-based practice and research.

As Nationwide Children's Hospital works through a fifth Magnet<sup>®</sup> "designation," it is evident that nurses are valued participants in the hospitals' ongoing innovation and research efforts. More than half of the NK stories are currently in the writing phase and demonstrate nurse engagement in areas such as infection prevention, nursing research, improved patient access to care, application of new technology, patient safety and redesign of the work environment.

One example of clinical nurses implementing evidencebased practice at Nationwide Children's comes from the Neuroscience Unit where a clinical nurse questioned the practice of removing Mepilex® Ag dressings from patients prior to undergoing Magnetic Resonance Imaging (MRI). The nurse recognized that removal of the dressing could be painful and disrupt workflow.

After the nurse presented evidence from a robust literature review to the manufacturer and the Radiology team, multiple trials were conducted, and it was determined that there was no risk to patients when the dressings remained on during an MRI. This change in practice has resulted in improved patient experiences.

Similarly, an example of nurses improving the practice environment included two clinical nurses who questioned if noise and interruptions for point of care tasks impacted patient healing. The nurses' advocacy for a tool to measure noise levels in the practice environment revealed opportunities to bundle care and reduce noise levels. This initiative became known as Quiet Time and has resulted in improved interprofessional collaboration for clustering patient care, rounding and promoting an increase in restful periods that are shown to encourage patient healing.

Finally, an example of improved patient care involved nurses who advocated for Nationwide Children's to provide hair care products for patients with textured hair. The nurses' efforts to include patients and families, as well as incorporate hair care products into the hospitals' supply chain influenced an organization-wide hair equity practice.

One of the best things about working for Nationwide Children's is the overwhelming commitment to the 125-year vision that everything matters in the care of a child. The endless resources and welcoming culture for all employees, including nurses, to ask questions or raise concerns if they feel an opportunity for improvement exists encourages all to participate in ongoing innovation and makes seeking Magnet Recognition effortless.

### Research Spark: Now What?

Cailin Coane, BA, Research Coordinator Timothy Landers, PhD, RN, APRN-CNP, CIC, FAAN, Nurse Scientist

🥆 very day at Nationwide Children's Hospital, we 📕 have the opportunity to see children with uniqu health problems and find novel ways to help them. Many of the research ideas that begin as sparks continue to grow, like a song that gets stuck in your head. When you have such an idea, it can be difficult to know where to start, but there are practical steps to grow your idea into something more.

We like to think of these first steps as reading and talking.

#### Reading

During the initial stages of a research idea, it is helpful to understand what other people have written or how they have approached the problem. A first step is to look at existing papers. The Grant Morrow III Library staff at Nationwide Children's can help identify a search strategy to find the most relevant articles.

something more.

At this stage, look for broad reviews of the topic textbooks and review articles can be very helpful here. In addition, looking at specific papers on your topic using very specific search terms can be useful as well. Do not be discouraged if you do not find any articles that address the topic – it just reaffirms the importance of your research idea!

At this stage, it can be tempting to get buried in literature with too many papers. To combat this paralysis, try to limit your search to the most relevant articles.

#### Talking

Another step you can take is to talk through your idea. Formally and informally, talk with your clinical leader, nurse manager or physician colleagues. As you have these conversations, you will refine your idea and get insight in how you might approach the problem.

e jue	The process of talking through your idea with others can help in narrowing down your topic area and clarifying its terms. Not only will this process help in focusing your topic, but talking with others across different backgrounds and experience with the subject matter can open your inquiry to new insights and perspectives.
11	Because we work with experienced colleagues, some people may not understand the importance of the problem or the value in a unique approach. In these situations, keep positive and use this information to deepen your understanding of the problem and other perspectives.
y ch	An important tool to remember when talking to others about your idea is your elevator pitch. This is a short, forty-five-second to one-minute pitch where you describe the inquiry you're researching, why it's

### Many of the research ideas that begin as sparks continue to grow, like a song that gets stuck in your head. When you have such an idea, it can be difficult to know where to start, but there are practical steps to grow your idea into

important and what researching it will mean (as far as patient outcomes, cost, staffing levels, etc.). From managers to nursing staff to patients, if we're not familiar with a topic, we may have short attention spans. The elevator pitch grabs the attention, gets to the point, and gets people on board who may help you with your research. Practice it beforehand, watch what words grab people's attention, and refine it each time. If the topic is something you're interested in researching, you could probably talk about it for hours - hone that passion down to a minute, and you will have an effective pitch.

Of course, there are more steps in getting a research project off the ground. There are many resources that can help you with these next steps. When you are ready - or even before you think you are ready - contact us at NursingResearch@NationwideChildrens.org

IN PATIENT CARE | 17

# **Infection Prevention at Nationwide Children's Hospital**

Rachel Marrison, RN, BSN, Infection Preventionist, Epidemiology Timothy Landers, PhD, RN, APRN-CNP, CIC, FAAN, Nurse Scientist

nfection prevention might be the least well-known hospital department yet the one that you rely on the most.

Most of the advanced care we provide for patients at Nationwide Children's Hospital relies on effective infection prevention measures. These measures help us keep our patients, families and staff free from infection and point us toward best outcomes. Not only during a pandemic but also throughout the year, across the nation and across Nationwide Children's, infection prevention remains a cornerstone of modern health care.

Infection Preventionists typically have a background in nursing, microbiology, medicine, public health or epidemiology. At Nationwide Children's, the infection prevention team is comprised of eight infection preventionists (IPs) and an administrator. With a broad range of backgrounds, they are able to understand how different areas of the hospital function. "Our team is composed of both experienced IPs and those new to the field," states Barb Roman, MT(ASCP), CIC, Director of Infection Prevention. "This enables us to have a very diverse approach as we work together."

IPs combined understanding of the clinical workflows and infection prevention training enable them to provide clear guidelines and policy standards that can be easily implemented. The goal of infection prevention is to improve patient outcomes and ultimately keep patients and staff safe.

Foundational infection prevention responsibilities include monitoring hand hygiene, performing education and surveillance for hospital-acquired infections (HAIs). HAIs are important indicators of health care quality and safety, and our IPs focus on catheter associated urinary tract infections, central line associated blood stream infections and ventilator associated infections. These investigations involve reviewing lab results and medical records and then using standardized criteria to identify infections. When significant events do occur, infection prevention collaborates with stakeholders to ensure we are using best practices. Infection prevention strategies continually evolve and IPs work to ensure that our practices align with current research, best practices and national guidelines.

While much of our work includes computer-based surveillance, the IP team can often be seen circulating on

units. These rounds are meant to increase awareness of the importance of infection prevention, observe how we are performing, provide a chance to talk with staff about infection control standards and ensure that appropriate protective equipment is being used.

Unlike infection prevention in the adult settings, pediatric IP requires experience and knowledge of childhood health conditions, consideration for patients' developmental stages and family-centered care as well as education for the caregivers about the importance of keeping their child safe from the unseen threats of opportunistic pathogens.

The infection prevention team has been very active during COVID-19. The challenges they faced have strengthened their ability to think critically, provide leadership and communicate across disciplines. IPs have worked closely with marketing to quickly communicate policy changes and with managers regarding prioritization of patients in negative airflow rooms. Working with laboratory services, IPs obtained and reported data on COVID-19 testing and positivity rates. In close collaboration with employee health, they were able to provide clear guidance for staff about quarantine and isolation. They partnered with outpatient clinics to provide guidance on how to proceed safely with visits and manage COVID-19 exposed or positive patients as quickly as possible while protecting staff and other patients. Lastly, collaborating with the behavioral health team to implement safe infection control practices while meeting the needs of the patient population.

During the pandemic, universal masking proved challenging due to supply chain shortages, visitors who had limited infection prevention knowledge and developmental and behavioral challenges. Despite the challenges, the organization saw nearly a 50% reduction in other hospital acquired respiratory infections as staff, patients and visitors paid increased attention to masking, hand hygiene and environmental cleaning.

Though sometimes seen as the "infection watchdogs," the Nationwide Children's infection prevention team is essential to maintaining a healthy and safe environment to ensure the best outcomes for children, families and staff.

# **Engaging Key Stakeholders to Improve Rehabilitation Care for Children with Traumatic Brain Injury**

Jennifer Lundine, PhD, CCC-SLP, Clinical Researcher/Speech-Language Pathologist, Division of Clinical Therapies & Inpatient Rehabilitation Program

Christine Koterba, PhD, ABPP, Pediatric Neuropsychologist, Neuropsychology Department

Although comprehensive follow-up after TBI is critical, research suggests that most children with TBI do not receive adequate care over time, with low rates of service utilization and high rates of unmet needs.



with TBI.

✓ housands of children with traumatic brain injury (TBI) are treated in Ohio emergency departments every year. The chronic nature of a pediatric TBI and the potential negative impacts on long-term education, employment, health and quality of life pose a significant burden to public health and health care costs in the United States. Although comprehensive follow-up after TBI is critical, research suggests that most children with TBI do not receive adequate care over time, with low rates of service utilization and high rates of unmet needs. While emerging evidence identifies how gaps in care provision occur, little research focuses on stakeholder-driven methods to lessen these challenges. To address this research-to-practice gap and improve rehabilitation care for children with TBI, this project incorporated the perspectives of both caregivers and medical providers to develop recommendations for specific strategies that could target the needs of these stakeholders. The objective of this project was to engage key stakeholders in semistructured interviews and focus groups to determine ways to improve the current standard of care to better meet the needs of parents of children

Specifically, we aimed to (1) identify the long-term needs of children with TBI and the tools and strategies that can be used to improve service

provision for children with TBI from the caregivers' perspective and (2) identify the tools and strategies that can be used to improve service provision for children with TBI from the perspective of medical providers, based on themes identified during caregiver interviews. Semi-structured interviews and focus group transcripts were analyzed using qualitative data analysis methodology to identify themes across participants. The project included 20 caregivers and five focus groups (a total of 29 medical and educational professionals). Themes identified from interviews with caregivers indicated that mental health support, limited transition support from hospital-to-home and later developing academic challenges are persistent barriers faced by families as they decide whether to seek long-term care for their children following TBI. Focus group participants identified possible targets to improve care including establishing support groups for caregivers and survivors, enhancing methods of education regarding injury and transition to home and funding a care coordinator to follow families long-term. Findings from this study have important and immediate implications for medical providers, researchers and policymakers. Information from this study will help us develop and research clinical tools with the potential to improve longterm outcomes for the thousands of children and families affected by TBI.

## Genomic Medicine Translational Protocols -What Do They Mean for You and Patients Everywhere?

Elizabeth Varga, MS, LGC, Director of Clinical Genomics Research and Development, Institute for Genomic Medicine

s part of the Journey to Best Outcomes, Nationwide Children's Hospital has dedicated significant Lesources to genomic medicine, named as a key accelerator in the 2017-2021 strategic plan and as one of the three pillars that will be utilized to integrate research and clinical care over the next five years. In response, the Steve and Cindy Rasmussen Institute for Genomic Medicine has expanded resources devoted to genomic medicine translational protocols. Defined as projects that are meant to directly answer questions related to the diagnosis, prognosis and optimal treatment for patients evaluated across our hospital, translational protocols are vital to best outcomes.

informed diagnosis, prognosis, and/or therapeutic choice in more than 90% of patients studied to date. Additionally, unique genomic alterations found through this approach have directly altered clinical decision making, as illustrated through patient stories shared publicly.

What makes the Genomic Medicine Translational Protocols unique is the intent to directly translate the findings from research to develop clinically available testing that can assist clinicians and patients at Nationwide Children's and beyond. For example, the Institute for Genomic Medicine now offers three clinical tests that directly resulted from



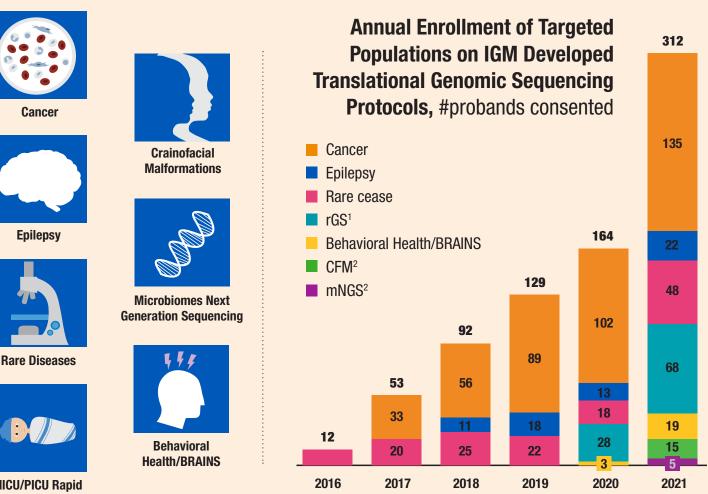
These protocols help to identify the genomic approaches that are best suited to understand the pathogenesis of individual disease, predict the best course of treatment, and eventually validate the highest yield assays for clinical use.

As proof of concept of this N of one approach to improve patient care, the Comprehensive Genomic Profiling for Hematologic and Oncologic Disorders Study was launched in 2017. Since inception, this study has consented more than 370 unique patients with blood disorders and cancer to undergo comprehensive analysis, including sequencing of the protein-coding sequences of inherited DNA, as well as that in their tumor or affected tissue. The profiling has also included evaluation of the complete transcriptome allowing for better assessment of how genes are being expressed in the affected tissues. Further, in some cases, gene expression is turned off or on through a process referred to as methylation. This comprehensive profiling allows for comparison of methylation profiles between patients with different cancer types, as well as patients with similar tumors to obtain unique insights. In concert, the data gleaned has

the experience with the cancer translational protocol, including a methylation array for central nervous system tumors, an RNA-fusion panel to identify rearrangements in chromosomes that could be targetable with a cancer therapy and a newly launched exome sequencing test to identify inherited and acquired genetic mutations that lead to cancer and other disorders. These tests are offered at very few children's hospitals and are uniquely available in house to patients evaluated at our facility. This translational protocol has also allowed for five years of partnership between clinicians and the laboratory. With this partnership, education, collaboration and a shared language have developed, resulting in a streamlined clinical transition and opportunities for Nationwide Children's to pave the way in innovation and adoption of personalized medicine.

Replicating the successes in cancer and blood disorders, the Institute for Genomic Medicine seeks to expand into other service lines to offer increased access to cuttingedge genomic technologies. With Nationwide Children's commitment to fetal and neonatal services, a priority focus is providing rapid genomic diagnosis to critical newborns and The Division of Genetic and Genomic Medicine, leading to children suspected of having a genetic disorder. With this in the creation of a full-time genetic counseling position within mind, a rapid genomic sequencing protocol was launched in the Neonatal Intensive Care. 2020. This protocol has provided patients, families and care Over the next five years, we look forward to continued teams valuable information with results delivered in less than growth and demonstration of the value of genomic medicine five days on average and a 35% diagnostic rate. By identifying to benefit patients everywhere. We will continue ongoing an underlying genetic cause of the child's condition quickly, efforts in the areas of Rare Disease Diagnosis, Gene the child may be started on a precision therapy and/or allow Discovery, Epilepsy and Disorders of Brain Development, the family to make informed decisions regarding goals of care as well as Behavioral Health. We look forward to expansion while avoiding futile treatments. In addition, challenges to into new service lines including Immunology and Pathogen implementation have been identified, such as consent and Detection, Digestive and Motility Disorders, and Fetal sample collection for parents, which is important to recognize Therapy. We will double down on efforts to create a prior to launching a clinical test. This has allowed the research biorepository of specimens available for use by research team to work with hospital leadership and administration investigators. Through these collaborative partnerships, to devise ways to overcome barriers, including bedside we believe the promise of genomics will manifest through phlebotomy and virtual consent options. It has also increased direct translation, such that all clinicians and patients will collaboration between teams in the Intensive Care Units and experience its impact for generations to come.

### Nationwide Children's Hospital's Investments in genomics have yielded rapid growth in recent years





NICU/PICU Rapid **Genome Sequencing** 



### **Making Sense of Research Roles** PI, Co-I, Consultants and Key Personnel

Timothy Landers, PhD, RN, APRN-CNP, CIC, FAAN, Nurse Scientist

Each of us is critical to integrating clinical care and research on our journey to best outcomes. The most important person in any research project is you!

lanning and conducting a research study can seem like a daunting task. To be successful, it takes a team of people who are interested in the topic and have the skills to bring a research project to fruition, but the titles used for people involved in research can be confusing. Regardless of the specific research question or clinical topic, there are standard ways to describe each role and what each team member contributes to a research study.

Each of us is critical to integrating clinical care and research on our journey to best outcomes. The most important person in any research project is you! Each of us has an opportunity every day to identify new and innovative approaches to the children and families who come through the doors of Nationwide Children's Hospital.

Once a new idea is developed, team members come together to form a plan. At this stage, being clear about research roles and using descriptions of those roles can help everyone work together.

#### **PRINCIPAL INVESTIGATOR**

A Principal Investigator (PI) is a senior researcher who takes overall responsibility for the research project. Typically, PIs have doctoral preparation (such as a PhD, MD or DO) and are responsible for the design, conduct and reporting of a research project. As the team leader, the PI works with others to plan and carry out the specific steps in the study, analyze the results and report the findings. Depending on the type of project, the PI may also be called the Project Director (PD) or Project Lead.

Very large or complex research projects may designate Multiple Principal Investigators (sometimes called Co-PIs), who are each considered PIs. For example, some research projects are conducted at different sites across the country and each hospital or clinical may have a "Site PI" who oversees conduct of the study at that location.

#### **CONSULTANTS**

Consultants are people who assist with a specific area of expertise to add a technical skill or ability.

#### **STUDY PERSONNEL**

Study personnel or study staff conduct the project – from recruiting patients to performing tests or procedures to collecting and aggregating data. They are the backbone of the work and clear communication with the PI and Co-Investigators is critical to ensure the rigor and strength of the results as well as the protection of patients participating in the research.

All people who participate in a research project are required to have completed studyspecific training including human subjects protection, laboratory safety training and animal handling modules. Understanding who is involved in research and what they do is key to understanding how teams with research questions can work together. As "One Team" members, we all have a role to play in keeping research integrated in to patient care.

#### **COLLABORATORS**

Collaborators on large research projects broadly describe people who participate in some aspect of the study who may be from an outside institution. For example, collaborators may have a role in conducting the study, analyzing patient samples or providing an outside perspective. Additionally, some research projects may form an advisory board to monitor the progress of the study procedures.

#### **CO-INVESTIGATOR**

A Co-Investigator shares responsibility for the design of the research project, but is less involved in the administration or oversight of the project. Co-Investigators are expected to make significant contributions and may assist the PI in planning the project.



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# **Daisy Award**

#### **Kimberly Stumpf, CRNA**

The quarterly Nationwide Children's Hospital Daisy Award was presented to Kimberly Stumpf, CRNA. The Daisy Award is given in appreciation of the important difference our nurses make in the lives of our patients and families at Nationwide Children's.

Says Kimberly's nominator: "There have been many times where I've personally witnessed her quick wit and cool composure called to action all the while maintaining her ability to teach in critical situations.



She comes to the OR joyous, bringing a refreshing energy and always keeping patient care at the forefront. As a younger colleague, I am truly inspired and she makes me feel good about the care our patients received and truly embodies the visions and missions this hospital set out for. I see no one more deserving than her."

#### To learn more about our Daisy winners, and read their full nomination, visit NationwideChildrens.org/Daisy-Award

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