Fast Facts 2021
Fast Facts

Our mission. Our vision.
Our locations. Our leadership.

Data reflects year ending December 31, 2020

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Find these Fast Facts online by visiting NationwideChildrens.org and searching Fast Facts.

*photo taken prior to COVID-19
A LOOK AT 2020: A YEAR LIKE NO OTHER

On March 13, 2020, Nationwide Children’s Hospital had its first day of in-house testing for COVID-19. Since then, our staff has banded together as One Team to positively impact our patients and the community around us. Here, you’ll find data points that show the reach of our work during the pandemic.

And throughout this Fast Facts book, you’ll see both 2019 and 2020 data to show the effect the pandemic had on our work. While some numbers have decreased, others have increased. One thing stands true: the staff at Nationwide Children’s hasn’t wavered from its commitment to creating Best Outcomes.

- 4.85 MILLION procedure masks distributed
- 360,000+ telehealth visits conducted from March 1, 2020 to March 1, 2021
- 228,000 N95 respirators distributed
- 100,000+ COVID hotline calls answered
- 60,000+ COVID tests run
- 291,000 virtual meetings the first three weeks of February 2021. There were 40 virtual meetings in all of February 2020.
ABOUT NATIONWIDE CHILDREN’S HOSPITAL

Founded: 1892

OUR MISSION
Nationwide Children’s Hospital is committed to best outcomes and health equity for all children, ensuring every child has access to the best care regardless of their ability to pay.

Upon this fundamental belief, Nationwide Children’s is committed to providing the highest quality:

• Care for patients and whole child wellness
• Advocacy for children and families
• Research discoveries
• Education of patients, families, team members and the community

OUR VISION
Leading the transformation of child health so children everywhere achieve best outcomes.

OUR GUIDING PRINCIPLES
As One Team where Everyone Matters:

Do the right thing
• We are committed to health equity for all children
• We always act with integrity, kindness, empathy and honesty
• We are inclusive and respectful, embracing the uniqueness and differences of each individual

Prioritize Quality and Safety
• We put patients and families at the center of every decision
• We create a safe day every day
• We communicate clearly and completely
• We routinely seek input from others and always support our colleagues

Promote health and well-being
• We balance work and life demands
• We generate optimism and energy in one another
• We advance our health, and the health of our community

Are agile and innovative
• We embrace and lead positive change
• We fuel a streamlined environment and an entrepreneurial spirit
• We generate and share new knowledge and ideas

Get results
• We’re accountable (we do what we say we’ll do)
• We’re determined (we get the desired result)
• We’re committed to best outcomes and constant improvement
• We leverage our diverse strength and talents

Learn more: Visit NationwideChildrens.org and search Strategic Plan.

OUR STRATEGIC PLAN

Nationwide Children’s Hospital has announced the most ambitious strategic plan in our 129-year history: A five-year $3.3 billion commitment to transform health outcomes for all children.

What makes this plan unique is its distinctive approach to improving the health of the whole child through:

• World-Class Care & Cutting-Edge Research: Integrating talent, quality and technology to achieve best outcomes
• Health Equity & Population Health: Breaking down barriers to impact every child’s future potential
• Behavioral & Mental Health Care: Expanding and sharing an innovative model of care
• Genomics Research & Personalized Medicine: Revolutionizing the next frontier of pediatric health

“Empowered by tremendous community support, our successes in clinical care, behavioral health, population health, and research innovations aligned with our focus on the whole child and our mission to provide care regardless of ability to pay, uniquely positions us to change the way pediatric health care is delivered as a national model. We are ready to do even more.”

Tim Robinson, CEO

Learn more: Visit NationwideChildrens.org and search Strategic Plan.
AT A GLANCE

MORE THAN 1.3 MILLION PATIENT VISITS FROM 49 STATES AND 43 COUNTRIES IN 2020

The Research Institute at Nationwide Children’s Hospital is one of the Top 10 NIH-funded freestanding pediatric research facilities in the U.S.

104,682 DONORS contributed more than $53 MILLION

The Research Institute at Nationwide Children’s Hospital is one of the Top 10 NIH-funded freestanding pediatric research facilities in the U.S.

Best of the Best
Once again listed on U.S News & World Report’s Best Children’s Hospital Honor Roll, a distinction awarded to only 10 children’s centers nationwide

America’s Largest
Neonatal network and provider of inpatient pediatric surgeries**

Four-time Magnet designation for nursing excellence

Zero Hero
Committed to achieving zero preventable harm

Provided more than $260 MILLION IN CHARITY CARE and community benefit services***
STAFFING

TOTAL EMPLOYEES: 13,207

- Total PAA Physicians: 514
- Medical Staff: 1,563
- The Research Institute Employees: 1,308
- The Research Institute Investigators: 195*

Includes faculty from the Abigail Wexner Research Institute and faculty from Nationwide Children's Hospital with $50,000 or more in research funding support.

EMPLOYEE GROWTH*

SQUARE FOOTAGE (NET) SPACE

Main Campus
- Inpatient: 1,563,577
- Outpatient: 406,751
- Research: 539,510
- Education & Support Areas: 759,447
- Parking Structures: 1,891,199
- Owned Sites: 412,127
- Lease Sites: 381,853
- Lease School Sites: 17 locations
- Lease Physician Partnerships: 4 locations

Owned Sites: 510,272
- (Surrounding Main Campus)
- (Care Centers, ChildLabs and Support Areas)

Includes faculty from the Abigail Wexner Research Institute and faculty from Nationwide Children's Hospital with $50,000 or more in research funding support.
FINANCIAL REVIEW

INPATIENT STATISTICS 2019
Inpatient Discharges: 19,338
Average Length of Stay (Days): 8.6
Licensed Beds: 527
Leased Off-site Beds: 146
Patient Days: 166,011
Gross Patient Revenue (Hospital Only): $3,101,091,323

INPATIENT STATISTICS 2020
Inpatient Discharges: 13,889
Average Length of Stay (Days): 10.2
Licensed Beds: 549
Leased Off-site Beds: 130
Patient Days: 141,504
Gross Patient Revenue (Hospital Only): $2,781,196,679

*OhioHealth, St. Ann’s and OSU stats are included in totals

THE RESEARCH INSTITUTE AT NATIONWIDE CHILDREN’S AWARDS
2019 Total: $106,770,895 | 2020 Total: $120,419,908

PAYOR MIX 2019

- Commercial: 42.7%
- Medicaid: 5% (Non-Cap: 5.6%, Cap: 9.1%)
- Managed Care:
  - Cap: 39.1%
  - Non-Cap: 6.7%
- Self Pay: 1.8%
- Other: 4.5%

PAYOR MIX 2020

- Commercial: 41.3%
- Medicaid: 6.3%
- Managed Care:
  - Cap: 38.8%
  - Non-Cap: 6.7%
- Self Pay: 1.6%
- Other: 5.1%

Millions of Dollars

<table>
<thead>
<tr>
<th>Program</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>NIH/Prime</td>
<td>$54,638,815</td>
<td>$47,665,900</td>
</tr>
<tr>
<td>Federal/Other</td>
<td>$20,125,815</td>
<td>$25,935,958</td>
</tr>
<tr>
<td>Other</td>
<td>$14,331,674</td>
<td>$22,864,944</td>
</tr>
<tr>
<td>Program</td>
<td>$2,742,577</td>
<td>$1,611,127</td>
</tr>
<tr>
<td>Industry</td>
<td>$14,932,014</td>
<td>$22,341,979</td>
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</tbody>
</table>
## HOSPITAL VISITS

### OUTPATIENT VISITS

<table>
<thead>
<tr>
<th>Outpatient Visits</th>
<th>2019 Totals</th>
<th>2020 Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Observation Cases</td>
<td>10,387</td>
<td>9,248</td>
</tr>
<tr>
<td>Outpatient in a Bed Cases</td>
<td>7,497</td>
<td>6,361</td>
</tr>
<tr>
<td>Emergency Department</td>
<td>99,880</td>
<td>62,539</td>
</tr>
<tr>
<td>BH Psychiatric Crisis Department</td>
<td>Not Reported</td>
<td>4,533</td>
</tr>
<tr>
<td>Urgent Care <em>(includes Main Campus, Dublin, Westerville, East Columbus, Canal Winchester, Marysville and Hilliard)</em></td>
<td>165,590</td>
<td>90,258</td>
</tr>
<tr>
<td>On-site Outpatient Diagnostics/Therapy</td>
<td>255,094</td>
<td>258,417</td>
</tr>
<tr>
<td>Off-site Outpatient Diagnostics/Therapy</td>
<td>410,495</td>
<td>364,942</td>
</tr>
<tr>
<td>Primary Care Clinics <em>(includes on-site and off-site)</em></td>
<td>210,559</td>
<td>163,779</td>
</tr>
<tr>
<td>Specialty Care Clinics <em>(includes on-site, off-site and dental)</em></td>
<td>431,427</td>
<td>364,936</td>
</tr>
<tr>
<td>Outpatient Surgery <em>(Main OR, Surgery Center, WSC, Dental, GI, Procedure Center)</em></td>
<td>22,314</td>
<td>16,921</td>
</tr>
</tbody>
</table>

### 2019

**1,632,581 total patient visits from 49 states and 54 countries** *(excludes home health)*

### 2020

**1,355,823 total patient visits from 49 states and 43 countries** *(excludes home health)*
BEHAVIORAL HEALTH SERVICES

Big Lots Behavioral Health Pavilion Opening Date: March 10, 2020
Number of beds: 56
Inpatient Psych and Youth Crisis Stabilization Unit Discharges: 1,837
Inpatient Psych and Youth Crisis Stabilization Unit Patient Days: 10,654
Psychiatric Crisis Department Visits: 6,014
Intermediate Level of Care Visits: 6,596
(IOP/PHP, Complex Behavior, not including IHBT/EIBI)
Ambulatory Visits: 239,085
(excluding Intermediate Level of Care)

TOP DIAGNOSES FOR BEHAVIORAL HEALTH AMBULATORY SERVICES

- Other Anxiety Disorders
- Pervasive Developmental Disorders
- Reaction To Severe Stress, And Adjustment Disorders
- Attention-Deficit Hyperactivity Disorders
- Major Depressive Disorder, Single Episode
- Conduct Disorders
- Major Depressive Disorder, Recurrent
- Eating Disorders
- Persistent Mood (Affective) Disorders
- Phobic Anxiety Disorders

SUBSIDIARIES

- Nationwide Children’s Hospital
- Nationwide Children’s Behavioral Health
- Nationwide Children’s Educational Institute
- Nationwide Children’s Hospital, Inc.
- Nationwide Children’s Hospital Homecare
- Nationwide Children’s Hospital Foundation
- Nationwide Children’s Hospital Realty, Inc.
- The Research Institute at Nationwide Children’s Hospital
- The Center for Family Safety and Healing at Nationwide Children’s Hospital
- Children’s Anesthesia Associates
- Children’s Psychiatrists, LLC
- Children’s Physical Medicine & Rehabilitation Physicians, LLC
- Children’s Radiological Institute
- Children’s Surgical Associates Corp.
- Pediatric Academic Association
- Pediatric Pathology Associates of Columbus
- Pediatric Rotor Wing, LLC
- Children’s Community Practices, LLC
- Andelyn Biosciences, Inc.
- Partners For Kids
### 2019 SURGERY CASES

Total: 34,413

*2019 surgeries do not include sedated radiology procedures

<table>
<thead>
<tr>
<th>Procedure</th>
<th>Room</th>
<th>Main OR</th>
<th>Surgery Center Main Campus</th>
<th>Westerville Surgery Center</th>
<th>Dental Surgery</th>
<th>GI Surgery</th>
<th>Procedure Center</th>
<th>Hem/Onc Procedure Room</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>20,000</td>
<td>15,974</td>
<td>6,013</td>
<td>2,821</td>
<td>1,980</td>
<td>1,924</td>
<td>169</td>
</tr>
</tbody>
</table>

### 2020 SURGERY CASES

Total: 26,674

*2020 surgeries do not include sedated radiology procedures

<table>
<thead>
<tr>
<th>Procedure</th>
<th>Room</th>
<th>Main OR</th>
<th>Surgery Center Main Campus</th>
<th>Westerville Surgery Center</th>
<th>Dental Surgery</th>
<th>GI Surgery</th>
<th>Procedure Center</th>
<th>Hem/Onc Procedure Room</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>20,000</td>
<td>13,297</td>
<td>4,175</td>
<td>1,923</td>
<td>1,413</td>
<td>1,865</td>
<td>70</td>
</tr>
</tbody>
</table>
**2019 TOP 10 INPATIENT DIAGNOSES**
1. Acute Bronchiolitis
2. Short Gestation/Low Birthweight
3. Respiratory Distress of Newborn
4. Asthma
5. Epilepsy and Recurrent Seizures
6. Encounter for Other Aftercare and Medical Care
7. Other Sepsis
8. Type 1 Diabetes Mellitus
9. Acute Appendicitis
10. Sickle-Cell Disorders

**2020 TOP 10 INPATIENT DIAGNOSES**
1. Short Gestation/Low Birthweight
2. Respiratory Distress of Newborn
3. Encounter for Other Aftercare and Medical Care
4. Acute Bronchiolitis
5. Epilepsy and Recurrent Seizures
6. Other Sepsis
7. Type 1 Diabetes Mellitus
8. Asthma
9. Acute Appendicitis
10. Sickle-Cell Disorders

**2019 NATIONWIDE CHILDREN’S HOSPITAL HOMECARE**
Infusion Doses Dispensed: 87,182
Home Nursing Visits: 5,298
Skilled Therapy Visits: 10,805
Private Duty Nursing Hours: 66,084
Hospice Patient Days: 1,103
Palliative Care Visits: 1,757
Patient Home Supply Deliveries: 17,014

**2020 NATIONWIDE CHILDREN’S HOSPITAL HOMECARE**
Infusion Doses Dispensed: 86,196
Home Nursing Visits: 5,738
Skilled Therapy Visits: 10,752
Private Duty Nursing Hours: 64,855
Hospice Patient Days: 1,699
Palliative Care Visits: 1,955
Patient Home Supply Deliveries: 18,840

**HIGHEST VOLUME MEDICAL SUB-SPECIALTY CARE CLINICS**

<table>
<thead>
<tr>
<th>Specialty</th>
<th>2019 Visits</th>
<th>2020 Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental</td>
<td>27,281</td>
<td>27,858</td>
</tr>
<tr>
<td>Orthopedic</td>
<td>27,438</td>
<td>31,150</td>
</tr>
<tr>
<td>Ear, Nose &amp; Throat</td>
<td>27,658</td>
<td>37,074</td>
</tr>
<tr>
<td>Psychiatry</td>
<td>20,788</td>
<td>18,414</td>
</tr>
<tr>
<td>Cardiology</td>
<td>19,362</td>
<td>17,759</td>
</tr>
<tr>
<td>Gastroenterology</td>
<td>17,691</td>
<td>15,872</td>
</tr>
<tr>
<td>Neurology</td>
<td>15,019</td>
<td>13,157</td>
</tr>
<tr>
<td>Sports Medicine</td>
<td>16,788</td>
<td>11,770</td>
</tr>
<tr>
<td>Endocrinology</td>
<td>13,157</td>
<td>12,355</td>
</tr>
<tr>
<td>Hematology</td>
<td>11,888</td>
<td>11,888</td>
</tr>
</tbody>
</table>

2020 data compared to 2019 data.
COMMUNITY WELLNESS

HEALTHY NEIGHBORHOODS HEALTHY FAMILIES (HNHF)
HNHF, composed of faith-based organizations, community development organizations, youth-serving nonprofits and local public schools, seeks to create positive health outcomes in the community.

- 250 employees serve as mentors at neighborhood schools and organizations
- 98% of children were prepared for kindergarten after participating in a readiness program
- More than 400 units improved through rehabilitations, home improvement grants and new builds
- More than 1,000 residents of zip codes 43205, 43206 and 43207 employed by Nationwide Children’s

Learn more: NationwideChildrens.org/HNHF

PARTNERS FOR KIDS (PFK)
PFK is a crucial link between families, health care providers and Ohio’s Medicaid system, allowing children to get the high-quality care they need when they need it and where they need it.

- Number of “at-risk” payor agreements: 5 (Buckeye, CareSource, Molina, Paramount and UnitedHealthcare Community Plan)
- Service Area: 47 counties
- Members: 430,000
- Members Enrolled in Care Coordination: 4,041
- Number of providers in PFK network: 2,200+ (459 primary care physicians, 842 specialty physicians, 903 allied health professionals), including 473 behavioral health professionals
- Number of practices participating in PFK Quality Improvement Coaching: 45
- Number of staff: 157

Learn more: NationwideChildrens.org/Partners-For-Kids
REGIONAL HOSPITAL AFFILIATIONS*
Total: 15

*Nationwide Children’s also partners with Dayton Children’s Hospital through the Ohio Pediatric Care Alliance and with University Hospitals Rainbow Babies & Children’s through The Congenital Heart Collaborative

HOSPITAL LEADERSHIP
BOARD OF DIRECTORS – CHAIRPERSONS

Alex Fischer
Nationwide Children’s Hospital, Inc./Nationwide Children’s Hospital

Lou Von Thaer
The Research Institute at Nationwide Children’s Hospital

Ann I. Wolfe
Nationwide Children’s Hospital Foundation

Abigail S. Wexner
The Center for Family Safety and Healing

ADMINISTRATIVE STAFF

Timothy Robinson
Chief Executive Officer

John A. Barnard, MD
Chief of Pediatrics and President, the Abigail Wexner Research Institute at Nationwide Children’s Hospital

Rustin Morse, MD
Chief Medical Officer

Oluyinka O. Olutoye, MD, PhD
Chief of Surgical Services

Rhonda Comer
Senior Vice President, Legal Services

Patty Mcclimon
Senior Vice President of Strategic and Facilities Planning

Richard J. Miller
President and Chief Operating Officer

Luke Brown
Chief Financial Officer

Lee Ann Wallace, MBA, BSN, RN, NEA-BC
Chief Nursing Officer

Donna Teach
Chief Marketing and Communications Officer

Stephen Testa
President, Nationwide Children’s Hospital Foundation

Olivia Thomas, MD
Chief Diversity and Health Equity Officer

Lorina Wise, JD
Chief Human Resources Officer

Lynn Rosenthal
President, The Center for Family Safety and Healing

MEDICAL STAFF OFFICERS

Meredith Lind, MD
President

Robert W. Snyder, MD
Vice President

Thomas L. Pommering, DO
Past President
LOCATIONS
(as of Jan 2021)

CENTRAL OHIO LOCATIONS

Close To Home℠ Centers
2. Dublin on Hospital Dr.
   (Dublin Urgent Care is temporarily closed)
4. Dublin on Perimeter Dr.
5. Dublin on Venture Dr.
10. Westerville on Cleveland Ave.
    (with Urgent Care)
11. Westerville at 275 W. Schrock Rd.
16. East Columbus at 6435 E. Broad St.
    (with Urgent Care)
17. East Columbus at 6499 E. Broad St.
20. Canal Winchester on Diley Road
    (with Urgent Care)
24. Downtown at 399 E. Main St.
25. Downtown at 495 E. Main St.
32. Hilliard (with Urgent Care)
34. Downtown at 500 E. Main St.
35. Clintonville
38. Westerville at 185 W. Schrock Rd.
46. Canal Winchester on Winchester Blvd.
47. Lewis Center
48. Marysville
   (with Urgent Care)
49. Newark

Heart Center Locations
5. Dublin
9. Westerville Surgery Center
16. East Columbus
47. Lewis Center

Neonatal Network Locations
1. Dublin Methodist Hospital NSCU
6. Riverside Methodist Hospital NICU
7. Mount Carmel St. Ann’s Hospital NICU
26. Grant Medical Center NICU
30. Doctors Hospital NICU
36. The Ohio State University
   Wexner Medical Center NICU

Other Locations
3. Dublin Sports Medicine and
   Orthopedic Center
8. Westerville Sports Medicine and
   Orthopedic Center
9. Westerville Surgery Center
12. Child Development and Autism
    Centers
22. Orthopedic Center
23. Homecare and Hospice Services
37. Philip Heit Center for Healthy
    New Albany
39. Ohio State Eye and Ear Institute
40. Livingston Ambulatory Center
44. Child Development and Autism
    Centers
45. Big Lots Behavioral Health Pavilion

Primary Care Centers
13. Northland
14. Linden
15. Whitehall
18. Near East
19. Eastland
21. South High
28. Westside
29. Hilltop
31. Olentangy
33. Sharon Woods
40. Livingston Ambulatory Center

Laboratory Service Centers
2. Dublin
10. Westerville
16. East Columbus
20. Canal Winchester
27. Grove City
32. Hilliard
37. Philip Heit Center for Healthy
    New Albany
40. Livingston Ambulatory Center
47. Lewis Center
48. Marysville
49. Newark

Affiliate Pediatric Practices
41. Upper Arlington Pediatrics
42. Hand In Hand Pediatrics (Dublin)
50. Helping Hands Pediatrics
51. Hand In Hand Pediatrics
    (Marysville)

To view a detailed map of all
Nationwide Children’s locations, please
visit NationwideChildrens.org/Maps-
and-Directions
Nationwide Children’s Hospital
700 Children’s Drive
Columbus, OH 43205-2696
(614) 722-2000

NationwideChildrens.org

CONNECT WITH US!

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YouTube.com/NationwideChildrens
NationwideChildrensHospital.Tumblr.com
Health care information from our pediatric experts
Blog: PediatricsNationwide.org
Advancing the conversation on child health
PediaCast.org
PediaCastCME.org

Download our apps!

Physician Connect
Pediatric content for medical professionals.

myChildren’s
Keep track of all your children’s health care needs.

Nationwide Children’s
When your child needs a hospital, everything matters.