

**Nationwide Children's Hospital  
Urgent Care Locations**

**Downtown Columbus**

555 South 18th Street  
(614) 722-4329  
Open 8 a.m. to 11 p.m. every day

**Canal Winchester Close To Home<sup>SM</sup> Center**

7901 Diley Road, Suite 150  
(614) 355-9050  
Monday – Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: noon to 8 p.m.

**Dublin Close To Home<sup>SM</sup> Center**

7450 Hospital Drive  
(614) 355-7000  
Monday-Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: noon to 8 p.m.

**East Columbus Close To Home<sup>SM</sup> Center**

6435 East Broad Street  
(614) 355-8100  
Monday – Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: noon to 8 p.m.

**Hilliard Close To Home<sup>SM</sup> Center**

4363 All Seasons Drive  
(614) 355-5900  
Monday – Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: noon to 8 p.m.

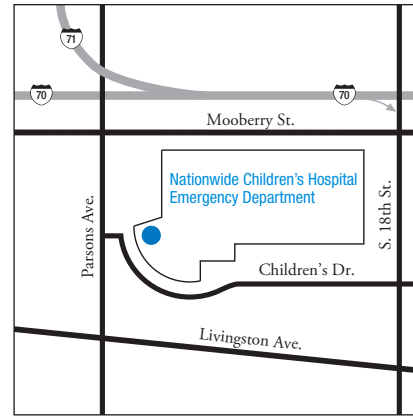
**Marysville Close To Home<sup>SM</sup> Center**

100 Colemans Crossing Blvd.  
(937) 578-7600  
Monday – Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: 9 a.m. to 9 p.m.

**Westerville Close To Home<sup>SM</sup> Center**

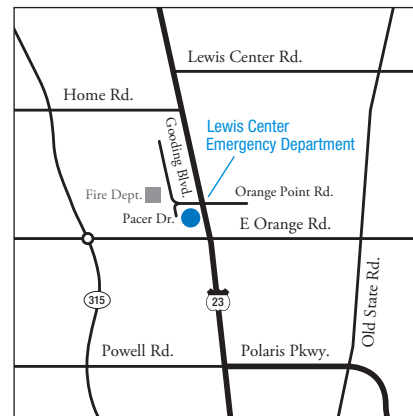
433 North Cleveland Avenue  
(614) 355-8300  
Monday – Friday: 3 p.m. to 10 p.m.  
Saturday & Sunday: noon to 8 p.m.

**Nationwide Children's Emergency Departments**



**Main Campus Emergency Department**

630 Children's Drive, Columbus, OH 43205  
(614) 722-2000



**Lewis Center Emergency Department**

7853 Pacer Dr., Delaware, OH 43015  
(614) 355-7900



**A Parent's Guide  
to Emergency  
Department and  
Urgent Care Services**



## When your child needs health care, everything matters.

These guidelines can help you better understand when to seek appropriate care. If you think your child has a medical emergency or life-threatening condition, always call 9-1-1. If you think someone is poisoned, call the Central Ohio Poison Center at 1-800-222-1222.

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### Primary Care Physician/Pediatrician

Nationwide Children's supports community pediatricians and family practice physicians as a child's primary medical home.

- We recommend calling your child's pediatrician or family doctor before seeking care in an emergency department or urgent care center unless your child's physician is unavailable or your child is experiencing a medical emergency.
- Primary care with your child's primary care physician will always be the least expensive option, and your pediatrician or family physician knows your child best. Emergency room care, which is the most expensive option, should only be used if you think your child has a medical emergency.

### Psychiatric Crisis (Central Ohio) 24-Hour Crisis Intervention

Call 9-1-1 if you are concerned about your child's immediate safety.

#### Franklin County

- For ages 17 & under  
(614) 722-1800
- For ages 18 & older  
(614) 276-CARE (2273) or  
(888) 276-CARE (2273)

#### Delaware County

1-800-684-2324

#### Fairfield County

(740) 687-8255

#### Licking County

1-800-544-1601

#### Madison County

(740) 852-6256

#### Pickaway County

(740) 477-2579

#### Union County

1-800-731-5577

### Emergency Department

Treatment for the following conditions is provided at Nationwide Children's Hospital **Main Campus Emergency Department** and the **Lewis Center Emergency Department**:

- Broken bones
  - Burns
  - Difficulty breathing/respiratory distress
  - Fever (especially in infants eight weeks of age or younger)
  - Seizure
  - Severe pain
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The Lewis Center Emergency Department is staffed and prepared to treat and stabilize any emergency situation. However, if the patient is stable, in the following situations it would be best to be seen at the Nationwide Children's Main Campus Emergency Department where specialists and inpatient resources are more readily available: patients who will most likely need admission to the hospital; major trauma/injuries; injuries following a motor vehicle accident, being struck by a vehicle or fall from a height; concerns for illness or injury from abuse or assault.

If your child is in a psychiatric emergency, please call your county psychiatric crisis line or current behavioral health care provider for help in determining what response is best. Call 9-1-1 if you are concerned about your child's immediate safety.

**NationwideChildrens.org/ED-Urgent-Care**

### Urgent Care Centers

Urgent Cares offer treatment for illnesses and injuries that need immediate attention, but do not need to be seen in the Emergency Department. Treatment for the following conditions is provided at a Nationwide Children's Urgent Care Center:

- Allergic reactions
- Asthma/difficulty breathing
- Small broken bones (service not provided at Main Campus Urgent Care)
- Minor/small burns
- Minor/small cuts (service not provided at Main Campus Urgent Care)
- Fever
- Rashes
- Sore throat
- Vomiting and diarrhea

Nationwide Children's Urgent Care facilities work with the Emergency Departments to ensure each child receives the best care in the appropriate location.

**NationwideChildrens.org/UrgentCare**