

As a parent, you never know when your child will need medical attention. These guidelines can help you be prepared when the need arises — giving you a better understanding of when to seek emergency care or when to visit one of our Urgent Care centers.

You should always call your child's pediatrician or family doctor first.

If you think your child is experiencing a medical emergency or life-threatening condition, always call 911.

If you think someone is poisoned, call the Central Ohio Poison Center at 1-800-222-1222.

How Do I Find a Doctor For My child?

If your child doesn't already have a regular doctor, call (614) 722-KIDS (722-5437) or call toll free 1-800-875-KIDS (5437). You can also visit our web site for a physician referral at www.NationwideChildrens.org.

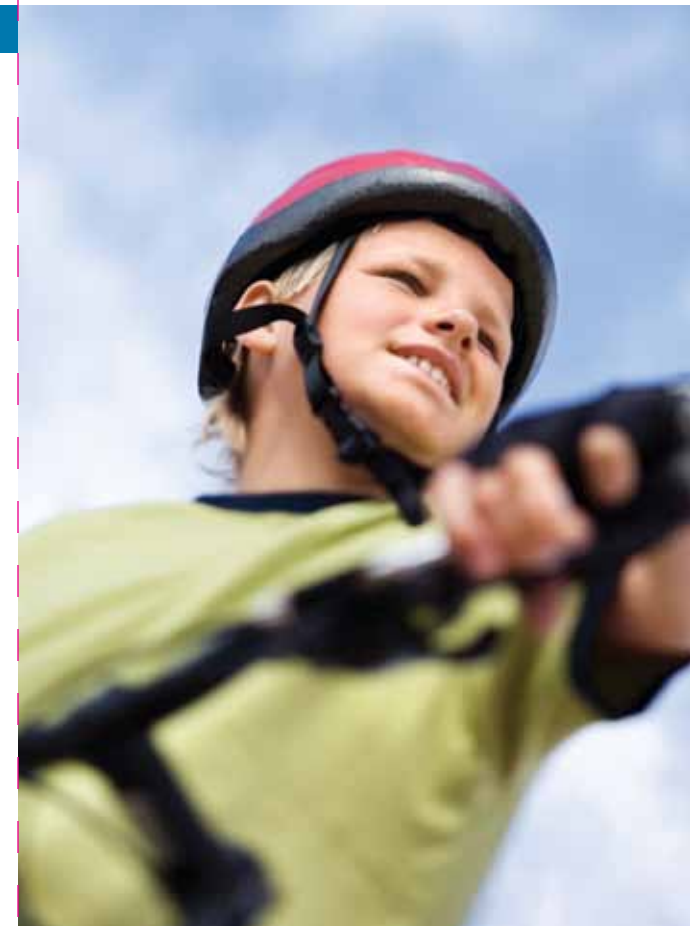
Nationwide Children's Hospital Primary Care Centers are pediatrician's offices in 10 locations around Columbus. Call (614) 722-6200 or visit www.NationwideChildrens.org/Primary-Care-Centers. Appointments usually can be made the same day or within a few days of when you call.

Need Help Paying for Health Care?

Nationwide Children's Hospital has financial assistance programs for those who qualify. For more information, call (614) 722-6855.

Free E-Newsletter

Sign up for Health e-Hints™, our free e-newsletter at www.NationwideChildrens.org/E-Newsletter-Sign-Up. Just tell us the ages of your children and we'll send you customized health and parenting information right to your inbox.



A Parent's Guide to Emergency Department and Urgent Care Services

:: Guidelines for choosing the
right care for your child.

When Should I Take My Child To The Emergency Department?

In case of a serious or life-threatening medical emergency, always call 911. Go to the emergency department for treatment of the following conditions:

- :: Major trauma/injuries
- :: Injuries following a motor vehicle crash, being struck by a motor vehicle or a fall from a height
- :: Serious head injury (with loss of consciousness, changes in normal behavior, multiple episodes of vomiting)
- :: Burns with blisters or white areas, or large burns
- :: Obvious broken bone in the leg or arm
- :: Severe difficulty breathing/respiratory distress
- :: Fever in infants eight weeks of age or less
- :: Severe pain
- :: Seizures

Nationwide Children's Hospital Emergency Department

700 Children's Drive, Columbus
(614) 722-4384

Helping You Be Prepared For The Unexpected

When Should I Take My Child To An Urgent Care Center?

You should always call your child's pediatrician or family doctor first. Urgent Care locations offer treatment for illnesses and injuries that need immediate attention but do not need to be handled by the emergency department. Treatment for the following conditions is provided:

- :: Minor cuts
- :: Minor/small burns
- :: Possible broken bones/simple fractures (facility will perform X-rays and initial treatment)
- :: Sprains and strains
- :: Vomiting and diarrhea
- :: Asthma (mild or moderate wheezing)
- :: Rashes
- :: Mild allergic reactions
- :: Fever

Nationwide Children's Hospital Urgent Care Locations

Downtown

Main Campus of Nationwide Children's Hospital Outpatient Care Center
555 South 18th Street, Columbus
(614) 722-4329
Open 8 am – 11 pm every day

The Downtown Urgent Care works with the Emergency Department to ensure each child receives the best possible care in the appropriate location.

Nationwide Children's offers four urgent care locations with evening and weekend hours:
Monday – Friday: 3 pm – 10 pm
Saturday & Sunday: Noon – 8 pm

Canal Winchester *Close To HomeSM Center*
7901 Diley Road, Suite 150, Canal Winchester
(614) 355-9050

Dublin *Close To HomeSM Center*
on Hospital Drive
7450 Hospital Drive, Dublin
(614) 355-7000

East Columbus *Close To HomeSM Center*
6435 East Broad Street, Columbus
(614) 355-8100

Westerville *Close To HomeSM Center*
on North Cleveland Avenue
433 North Cleveland Avenue, Westerville
(614) 355-8300

