

How Do I Find A Doctor For My Child?

If your child doesn't already have a regular doctor, call 722-KIDS (722-5437) or call toll free at 1-800-875-KIDS (5437). You can also visit our website for 24-hour-a-day physician referral at www.nationwidechildrens.org.

Nationwide Children's Hospital Primary Care Centers are regular doctor's offices in the Columbus area. You can find more information about the locations of these Centers by calling 722-KIDS or asking your nurse. Appointments usually can be made the same day or within a few days of when you call.

Need Help Paying for Health Care?

Nationwide Children's Hospital has financial assistance programs for those who qualify. If you do not have health insurance, you may be able to sign up for Healthy Start/Healthy Families. This is low cost health coverage for children from birth through 19 years old. For more information, call 722-6855.

Nationwide Children's Hospital Urgent Care Centers

Dublin *Close to Home*SM Center
5675 Venture Drive, Dublin
(614) 355-8400

Westerville *Close to Home*SM Center
433 North Cleveland Ave., Westerville
(614) 355-8300

East Broad *Close to Home*SM Center
6435 East Broad Street, Columbus
(614) 355-8100



700 Children's Drive
Columbus, Ohio 43205
nationwidechildrens.org

A Parent's Guide to Emergency Department and Urgent Care Services

GUIDELINES FOR CHOOSING
THE RIGHT CARE FOR YOUR CHILD.



Helping you be prepared for the unexpected.

As a parent, you never know when your child will need medical attention. These guidelines can help you be prepared when the need arises — giving you a better understanding of when to seek emergency care or when to visit one of our Urgent Care Centers. Of course, you should always contact your pediatrician, family doctor or clinic if you are seeking advice.

It's important for you to know that the Emergency Department and Urgent Care Centers cannot provide medical advice over the phone.

If you think your child is experiencing a medical emergency or life-threatening condition, always call 911.

If you think someone is poisoned, call the Central Ohio Poison Center at 1-800-222-1222.

When Should I Take My Child to an Urgent Care Center?

Your first call should always be to your pediatrician or family doctor to determine what is best for your child. Urgent Care Centers offer treatment for illnesses and injuries that need immediate attention but do not need to be handled by a hospital emergency department. Treatment for the following conditions is provided:

- Minor cuts that may need stitches
- Minor/small burns
- Possible broken bones/simple fractures (facility will perform x-rays and initial treatment)
- Sprains and strains
- Vomiting and diarrhea
- Asthma (mild or moderate wheezing)
- Rashes
- Mild allergic reactions
- Fever

Three of Nationwide Children's Hospital *Close To Home*SM Centers offer urgent care services in the community, and another Urgent Care Center is available on the hospital's main campus. For more information on these Center locations and hours, please call 722-KIDS or visit our website at www.nationwidechildrens.org.

When Should I Take My Child to the Emergency Department?

Again, in case of a serious or life-threatening medical emergency, always call 911. Go to the emergency department for treatment of the following conditions:

Major trauma/injuries

Injuries following a motor vehicle crash, being struck by a motor vehicle or a fall from a height

Serious head injury (with loss of consciousness, changes in normal behavior, multiple episodes of vomiting)

Burns with blisters or white areas, or large burns

Obvious broken bone in the leg or arm

Severe difficulty breathing/respiratory distress

Fever in infants eight weeks of age or less

Severe pain

Seizures

